

Dear Guests, welcome on behalf of all our employees. We are very happy to welcome you.

### ALL-INCLUSIVE SYSTEM FOOD INFORMATION

<b>Breakfast</b>	Main Restaurant	07:00 – 10:00
<b>Late Breakfast</b>	Main Restaurant	10:00 – 10:30
<b>Turkish breakfast (01.06-31.10, with reservation, minimum stay of 4 nights x 6 days a week)</b>	Kafes Restaurant	08:30 – 11:00
<b>Lunch</b>	Main Restaurant	12:30 – 14:30
<b>Snacks, Pizzas, Gozleme, Hamburgers, Pasta, Durum, Salads, Desserts, Fruit Salads and Ice Cream</b>	Snack Restaurant (01.05 - 31.10)	12:00 – 16:00
<b>Cake/Biscuit Time</b>	Lobby Bar	16:30 – 17:30
<b>Dinner</b>	Main Restaurant	19:00 – 21:00
<b>Late Snack, Soup, Salad, Pasta</b>	Main Restaurant	23:00 – 00:00

### ALL-INCLUSIVE SYSTEM BEVERAGE INFORMATION

<b>Determined local alcoholic and non-alcoholic beverages, hot drinks. (All drinks between 00:00-10:00 are chargeable.)</b>	Lobby Bar (Self Service)	10:00 – 00:00
<b>Determined alcoholic and non-alcoholic local drinks, hot drinks. Service during lunch and dinner.</b>	Service Bar (Self Service)	12:30 – 14:30 19:00 – 21:00
<b>Beer ,soft drinks, water</b>	Beach Bar (01.05 - 31.10 )	10:00 – 18:00
<b>Determined local alcoholic and non-alcoholic drinks and hot drinks</b>	Snack Bar (01.05 - 31.10)	10:00 – 23:00

Only on the day of arrival, 2 cokes, 2 sodas, 2 fantas, 2 water, 2 beers are provided in the minibar (01.05-31.10). Every day, 2 pieces of 0.5 liters of water are provided. There is a hot setup in the room.

### A'LA CARTE RESTAURANT

A service fee is 5 € per person. 6 days a week is available: 3 Days Ottoman (Turkish) /3 Days Fish. Closed on Thursdays. To make a reservation, you need to contact Guest Relations between 10:00 - 16:00 one day in advance.

A'la Carte Restaurant (01.05 - 31.10)	19:00 – 21:00
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IT IS FORBIDDEN TO BRING FOOD AND BEVERAGE FROM OUTSIDE

**\* CHECK-IN TIME IS 14:00, CHECK-OUT TIME IS 12:00.**

- Please return your room card on the day of departure. For lost, undelivered cards, 10€ per card will be charged.
- Late check-out is paid, the room can be provided until 15.30. Your request is evaluated according to the occupancy rate of the hotel.
- Daily use of our hotel is chargeable, please apply to the reception for the information.
- The doctor can be called in an emergency, it is paid. Nurse working hours: 09:00-18:00. Desk phone: 758
- You can get the towel card from the reception on the day of check-in. For each not returned towel card on departure day 10€ will be charged.

**\* SPA center working hours: 08:30-20:30. Beach Towels can be taken from our SPA Center between 08:30-10:30 and 16:30-18:30. White towels are for the room, you can get the necessary towels for the pool and beach from the spa center.**

- Mini Club is available for our little guests between the ages of 04-12, between 10:00-12:30 and 14:30-17:30.
- Aqua park hours: 10:00-12:00 / 14:00-16:30
- Pools are closed for use after 20:00 due to cleaning and disinfecting works.
- The electrical voltage is 220 V. Place your room card in the slot next to the door to activate the electrical system.
- Dial '0' to get an external line, please dial the room number to call from room to room.

**\*Reception:703 / 704 Guest relations:723 Switchboard:9 Doctor:758 SPA:750**

**\*Wireless is free. For the password, it is enough to enter your passport number**

**\* Smoking cigarettes and hookah in the rooms is prohibited**

**\*Market, game room, hairdresser and doctor's office are on the 1st floor of Block A.**

### PAID SERVICES

- All imported and bottled drinks, freshly squeezed fruit juices, energy drinks, room service (24 hours), cake and flower order
- All types of massages, telephone-fax services, laundry and dry cleaning
- Shop, babysitter, water sports, doctor service

### IMPORTANT REMINDERS

- Keep your valuables in the safe in your room. The hotel is not responsible for lost or stolen items that are not kept in the safe.
- Armband system is applied in our hotel. Our guests who do not use armbands cannot benefit from hotel services.
- We kindly ask you to come to our Main Restaurant for dinner in accordance with the rules (We kindly request you not to come in slippers, flip-flops, swim shorts, etc.)
- The guests under the age of 18 are not served with alcoholic beverages.
- For hygiene reasons, please do not take food and drink out of the restaurant.
- The opening and closing hours and locations of restaurants and bars may change depending on the hotel management's requirement and weather conditions.
- If you have a food allergy, please inform our Guest Relations department.
- Free local beverage brands are determined by the hotel management.

### RULES TO BE FOLLOWED IN THE HOTEL FOR YOUR HEALTH

- Use of the Mini Club, Animation, SPA and Gym has to be in accordance with the rules determined by the Management.
- For medical waste, please request a waste bag from the reception.
- You can contact the reception for a special room cleaning request.
- Throw your used masks and gloves into waste bins.
- If you feel any illness, please inform the hotel staff and the nurse.

**THANK YOU SO MUCH FOR CHOOSING US! WE WISH YOU A PERFECT STAY!**