



RIXOS HOTELS QUALITY POLICY

At Rixos Hotels our guests are at the heart of everything we do. By delivering high-quality products and services, meeting the highest standards of food safety and providing a safe environment for our staff, we seek to win loyal guests who come back time and again.

Rixos Hotels is committed to

- taking environmental factors into account in every aspect of our operations, implementing measures to enhance our sustainability, raising public awareness and protecting bio-diversity;
- operating according to set objectives while continuously improving, providing regular training for our employees, acting in accordance with national laws and international standards, ensuring consultation with and the participation of our employees and employee representatives in the area of occupational safety, reducing occupational safety risks and making a positive contribution to our society.

As Chairman, I fully support this quality policy that will enable Rixos Hotels to become a leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board



LOCATION

Date of opening 2011

Category / Concept 5* - Ultra All Inclusive

Total Area 42,462 sqm

Address Sakıp Sabancı Bulvarı Konyaaltı / Antalya

Phone +90 (242) 249 49 49

E-Mail downtown@rixos.com

Websitewww.rixos.com/en/hotel-
resort/rixos-downtown-
antalya

Beach Location Aruna Beach – 300 m

Number of Buildings 1 Main Building (9 Floors)

Elevator



LOCATION

Distance from Antalya Airport

18 km

Distance from Antalya City Center

1 km

Transportation

Taxi, Transfer (Paid)

Internet

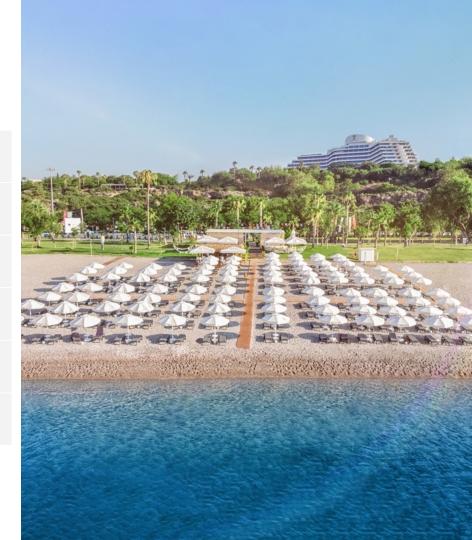
Free Wi-Fi

Telephone Number

+90 850 755 1 797

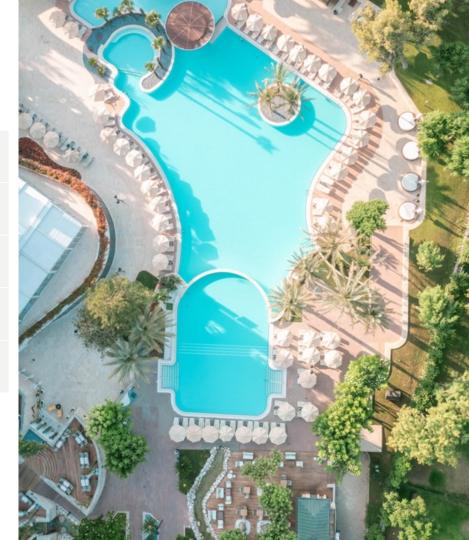
Open Air Parking

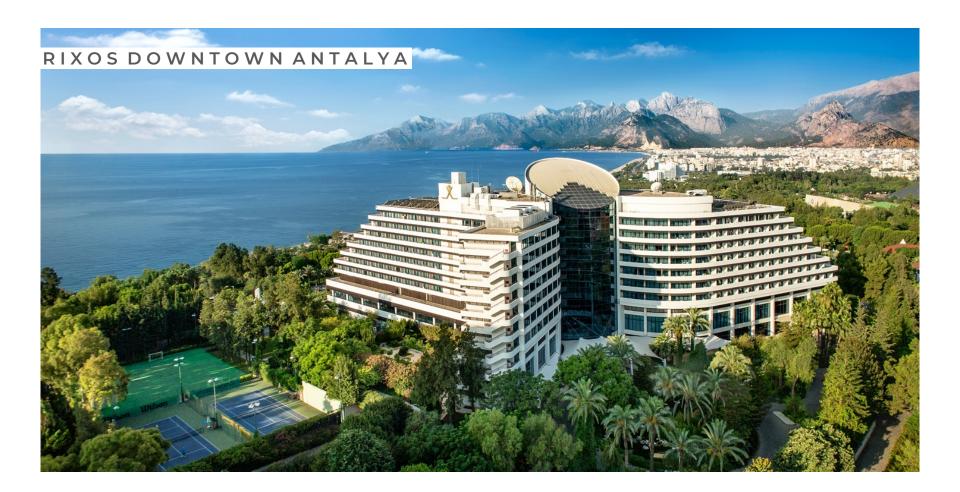
276 Cars



LOCATION

| Aruna Beach – 0,3 km | The Land of Legends – 45 km |
|-------------------------------|-----------------------------|
| Konyaaltı Beach Park – 0,3 km | Antalya Stadium – 1 km |
| Glass Pyramide – 0,7 km | Hospital – 0,5 km |
| Old Town Marina – 3 km | Museum – 0,7 km |
| Atatürk Park – 0,6 km | Kaleiçi (Old Town) – 3 km |





WELCOMING & FAREWELL

| Welcoming and farewell service | Free valet and car parking service |
|--|--|
| Provision of appropriate arrangements for the needs and requests of our handicapped guests | Special check-in service and accompanying to the room for our VIP guests |

| Standard Room Land View | 57 |
|----------------------------------|-----|
| Standard Room Side Sea View | 116 |
| Handicap Room Sea View | 4 |
| Standard Room Panoramic Sea View | 80 |
| Comfort Room Land View | 18 |
| Comfort Room Sea View | 40 |

| Connection Room Sea View | 19 |
|--|----|
| Junior Suite Sea View | 6 |
| Family Terrace Suite (Land view, sea view) | 6 |
| Deluxe Terrace Suite Sea View | 10 |
| Deluxe Suite Sea View | 2 |
| King Suite Sea View | 2 |

| Rooms in Total: 360 Beds in Total: 720 |
|--|
|--|

ROOM SERVICES WITHIN THE CONCEPT





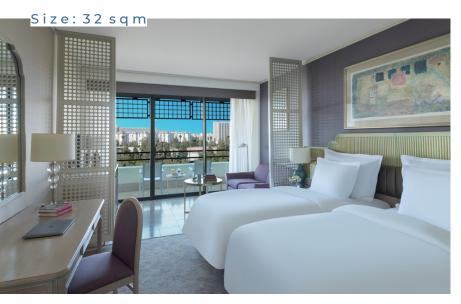
| Tea - coffee set | Wireless Internet | Room Service (Paid) |
|--------------------|-------------------|-------------------------------|
| Bathrobe - Slipper | Honeymoon Set-up | Minibar (Daily Refill) (Free) |

SERVICES PROVIDED WITH IN THE CONCEPT

| | Paid | Free | | Paid | Free |
|--|------|----------|----------------------------|----------|------|
| Food & Beverage Covered by the Ultra All Inclusive | | √ | Photograph | √ | |
| Concept | | | Shop | ✓ | |
| Meeting & Banquet | 1 | | Car park | | 1 |
| Fitness Center | | ✓ | Flower Arrangements | 1 | |
| Doctor Service | ✓ | | Special Day Events | / | |
| Internet (Wi-Fi) | | 1 | Concierge Services | / | |
| Phone & Fax & Photocopy | ✓ | | Rixos Golf Range | / | |
| Babysitting | ✓ | | Tennis Court Equipment | · | |
| Laundry & Dry Cleaning | 1 | | & Lighting | √ | |
| Shopping | ✓ | | Tennis Court (Until 17:00) | | 1 |
| Car Wash | ✓ | | Business Center | | 1 |
| Airport Transfer | 1 | | Shower & Locker Cabinets | | 1 |
| Bird Scooter | ✓ | | Beach Towel & Sunbed | | ✓ |
| Bike | | 1 | A La Carte Restaurant | | ✓ |
| | | | | | |

STANDARD ROOMS LAND VIEW

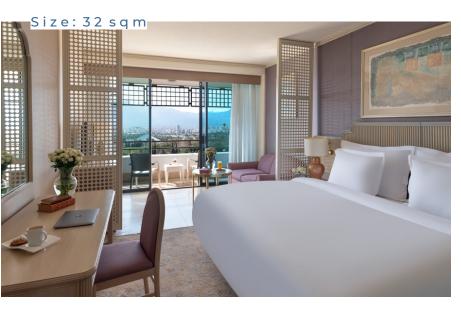
Features:





STANDARD ROOMS SEA VIEW

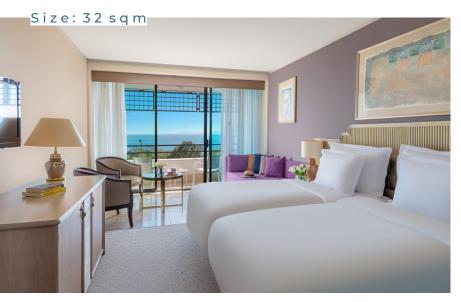
Features:





STANDARD ROOMS PANORAMIC SEA VIEW

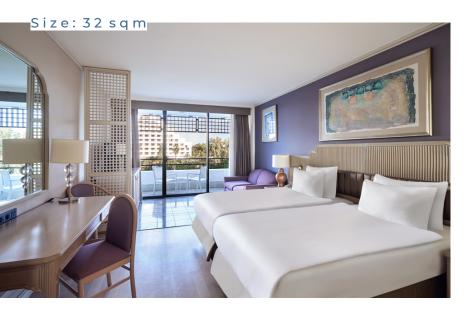
Features:





STANDARD ROOMS HANDICAPPED ROOM

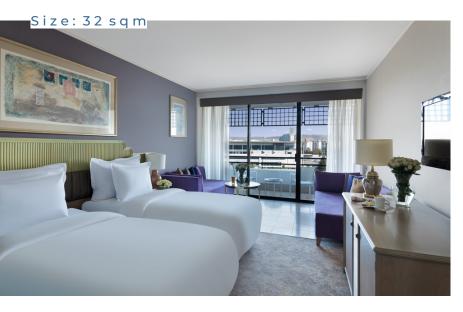
Features:





STANDARD ROOMS COMFORT ROOM WITH LAND VIEW

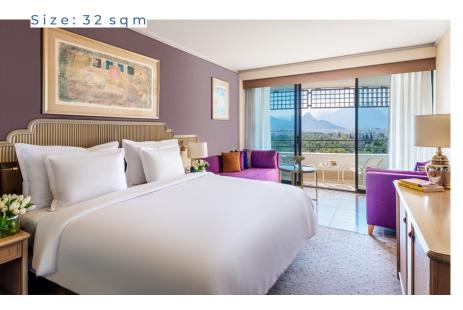
Features:





STANDARD ROOMS COMFORT ROOM WITH SEA VIEW

Features:

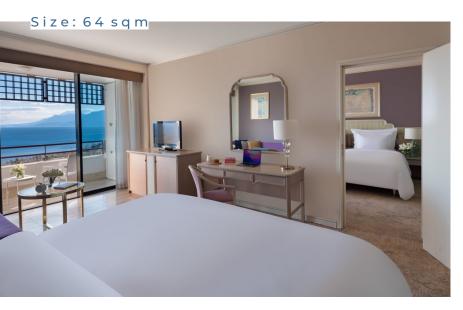




FAMILY ROOMS CONNECTION ROOM WITH SEA VIEW

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, 2 showers, safe, Wi-Fi, LCD TV, hair dryerand minibar.





FAMILY ROOMS FAMILY TERRACE SUITE (3LAND VIEW, 3 SEA VIEW)

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, terrace, 2 showers, safe, Wi-Fi, LCD TV,hair dryer and minibar.

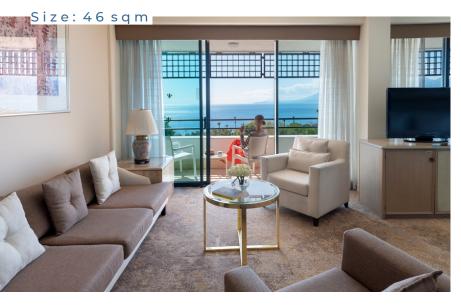




SUITES JUNIOR SUITE WITH SEA VIEW

Features:

Room with long balcony with sea view and seating group, king size bed, bathtub, safe, Wi-Fi, LCD TV, hair dryer and minibar.





SUITES

DELUXE TERRACE SUITE WITH SEA VIEW

Features:

King size bed, large room with terrace, sofa group, balcony, shower,safe, Wi-Fi, LCD TV, hair dryer and minibar.





SUITES DELUXE SUITE WITH SEA VIEW

Features:

King size bed, sofa set, 1 bedroom, 1 living room, 2 bathrooms, safe, Wi-Fi, LCD TV, hair dryer, and minibar.





SUITES KING SUITE WITH SEA VIEW

Features:

King size bed, 2 bedrooms, 1 living room, balcony, 2 bathrooms (main bathroom with jacuzzi), sofa group (in the room and balcony), balcony, shower, safe, hair dryer, Wi-Fi, LCD TV, minibar.





ULTRA ALL INCLUSIVE-ALL EXCLUSIVE FOOD & BEVERAGE CONCEPT







| Panoramic Main Restaurant (1) | A'la Carte Restaurants (3) | Lobby Lounge (24 hours) (Paid) |
|--|--|--|
| Bar (6) Lobby Lounge, Lobby Bar, Aruna Beach Bar, Chill & Pool Bar, Tropic Bar, Vitamin Bar, Turunç Bar) | Starbucks | Tropic A La Carte Snack (12:00-17:00) |
| Room service (Paid) | Diet meal options are available in the Main Restaurant | Aruna Beach Snack (08:00-20:00) |
| Juices, tea, coffee during the rich open buffet breakfast served in the main restaurant. | A La Carte restaurants are free for 4 days and more stays. | Reservation is required for a la carte restaurants one day before. |
| Nespresso coffee machine in the suites and panoramic sea view rooms. | | |

ALL INCLUSIVE-ALL EXCLUSIVE BEVERAGE CONCEPT

| Whiskey 12 y.o whiskey served | Scotch | Bourbon | Irish |
|----------------------------------|--------|---------|----------------------------|
| Cognac & Brandy | VSOP | VS | |
| Vodka | | | |
| Tequila | Anejo | Gold | Silver |
| Rum | Dark | White | Gold |
| Liqueur | | | |
| Beer | Bottle | Draft | Gluten-free, non alcoholic |
| Wine | Red | White | Rose |
| Gin | | | |
| Vermouth | Bianco | Rosso | Extra dry |
| Champagne | Rose | White | |









RESTAURANTS

| Restaurant | Type of Meal-Service | Description | Opening / Closing | Paid | Free | Capacity |
|--|--|-------------|-------------------|------|------|----------|
| | | Breakfast | 06:30 – 10:30 | | 1 | |
| Panoramic Restaurant Main Restaurant | Open Buffet | Lunch | 12:30 – 14:30 | | 1 | 350 |
| | | Dinner | 18:45 – 21:30 | | 1 | |
| Lobby Lounge | International | A La Carte | 24 hour | 1 | | 40 |
| Terrace Meat A La Carte | Meat | A La Carte | 19:00 - 22:00 | | 1 | 25 |
| Turunç Mediterranean Dining Venue | Mediterranean cuisine, vegan, vegetarian options Adult only. | A La Carte | 19:00 - 22:00 | | 1 | 35 |
| Sense A La Carte | Seafood | A La Carte | 19:00 - 22:00 | | 1 | 25 |
| Tropic A La Carte Snack | Snack | A La Carte | 12:00 - 17:00 | | ✓ | 50 |

BARS & LOUNGES





| Bars | Service | Opening/Closing | Paid | Free |
|------------------|---|-----------------|------|------|
| Chill & Pool Bar | Local & import alcoholic-non-alcoholic beverages within the concept | 09:00 - 00:00 | | 1 |
| Lobby Lounge | Local & import alcoholic-non-alcoholic beverages within the concept | 24 hour | | 1 |
| Lobby Bar | Local & import alcoholic-non-alcoholic beverages within the concept | 09:00 - 00:00 | | 1 |
| Vitamin Bar | Fresh fruit juice and detox drinkswithin the concept | 08:00 - 20:00 | | 1 |
| Tropic Bar | Local & import alcoholic-non-alcoholic beverages and signature cocktails within the concept | 10:00 - 00:00 | | 1 |
| Aruna Beach | Local & import alcoholic-non-alcoholic beverages within the concept | 08:00 - 20:00 | | ✓ |
| Turunç Bar | Local & import alcoholic-non-alcoholic beverages and signature cocktails within the concept | 19:00 - 00:00 | | • |

ANJANA WELLNESS & SPA







UNPAID

| Fitness center (07:00 – 22:00) | Traditional Turkish bath | Traditional Turkish bath for ladies |
|--------------------------------|--------------------------|-------------------------------------|
| Steam room - sauna | Relax lounge | Vitamin bar |

CHARGEABLE

| Massage services | Optional personal or group exercises in the fitness center |
|--------------------|--|
| Skin and body care | Medworld Clinical services |

MEDWORLD HEALTH & REHABILITATION CENTER

Health packages exclusively prepared for our guests









MEDWORLD HEALTH & REHABILITATION CENTER

| | CLINICS | |
|--------------------------|-----------------------------------|--------------------|
| Dental & Oral Health | Alternative Medicine | Hand & Foot Health |
| Hair Health & Transplant | Physical Therapy & Rehabilitation | Eye Health Clinic |
| Aesthetic Clinic | Obesity Clinic | Spa & Wellness |
| Women's & Men's Health | Diagnostics and Check-up | |

| | HEALTH PROGRAMMES | |
|-----------------------------|---------------------|--------------------------|
| Esthetic & Beauty | Health Optimization | Therapy & Rehabilitation |
| Oncology Check-up Programme | Thalassotherapy | Detox |

POOLS

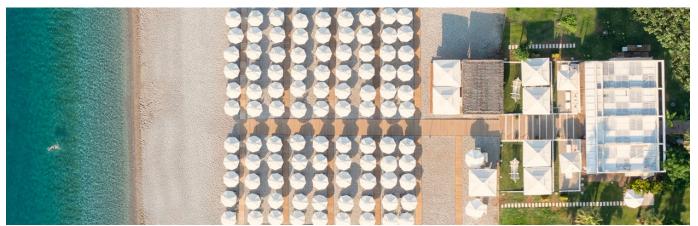




| Description | Heating | Location | Fresh Water | Depth | Size |
|------------------------------------|---------|----------|-------------|---------|---------|
| Outdoor Pool (Heated in winter) | 1 | Outdoor | / | 1.40 cm | 701 sqm |
| Kiddie Pool | | Outdoor | 1 | 35 cm | 153 sqm |

^{*} It is required to enter the pool with suitable swimming apparel.

BEACH SERVICES



There is direct Access by elevator to our beach located on the unique Konyaaltı beach.

Private transfer to Aruna Beach

Towels, umbrellas and sunbed services are provided on the beach for the comfort of our guests.

There are changing rooms and WC on our beach.

Food and beverage service is provided. (All inclusive)



ENTERTAINMENT

Entertainment Info

Tropic Stage

Rixos Downtown Antalya is a great place to relax with your friends and family.

Outdoor activities, soft entertainment programs and DJ parties.





Events

Daily Activities

Bike Tour

Live Music

Piano Performance Open Air Dj Parties

ACTIVITIES







DAILY ACTIVITIES

| DJ performances | Bicycle tour | Fitness |
|--|---------------------|------------|
| Piano recital at Lobby bar | Bird Scooter Rental | Volleyball |
| Basketball | Football | Boccia |
| Tennis (lighting and equipment are for a charge) | Dart | |
| | | |

EXCLUSIVE SPORTS CLUB DAILY SPORTS ACTIVITIES

| EXCLUSIVE SPORTS CLUB DAILY SPORTS ACTIVITIES | | | | |
|---|---------|----------|--|--|
| Morning gymnastics | Pilates | Yoga | | |
| HIIT cardio | Tabata | Crossfit | | |

Aqua GYM Aqua Dumbbell

hhall

RIXY KIDS CLUB

Working hours: 10:00 - 22:00

Age Groups:

0 – 3 Years: Happy Babies 4 – 7 Years: Groovy Kids 8 – 12 Years: Indigo Kids

With the Rixy Kids Club playground, your children will have fun with nature and discover their talents.

Our babysitting service is available for 0-3 years old and paid.







DAILY ACTIVITIES

| Activity on hand washing and care | Chair snapping game | Necklace and bracelet making | |
|-----------------------------------|---|------------------------------|--|
| Pre-activity disinfection | Mini disco | Memory games | |
| Painting activity | Interactive children's shows on the Rixy Stage | Board games | |
| Dance activity | Handcrafts | Card games | |
| Drawing courses | Football | | |

CONFERENCES & EVENTS





| Hall Name | Total (sqm) | Height | Banquet •••••• | Theater Layout | 80ard | Class Layout | Cocktail Layout | U Layout |
|------------------|----------------|--------|-----------------|-------------------|-------|-----------------|--------------------|----------|
| Ballroom & Foyer | 731 | 3.60 m | 210 | 240 | - | 160 | 350 | - |
| Ballroom A | 193 | 3.60 m | 51 | 60 | 24 | 39 | 88 | 20 |
| Ballroom B | 100 | 3.60 m | 20 | 20 | 6 | 18 | 25 | 10 |
| Ballroom C | 188 | 3.60 m | 51 | 60 | 24 | 39 | 88 | 20 |
| Ballroom A-B | 293 | 3.60 m | 78 | 100 | - | 68 | 113 | 28 |
| Ballroom B-C | 288 | 3.60 m | 78 | 100 | - | 68 | 200 | 28 |
| Ballroom A-B-C | 481 | 3.60 m | 112 | 161 | - | 130 | 150 | 44 |
| Foyer | 251 | 3.60 m | - | - | 8 | - | - | - |

THE LAND OF LEGENDS THEME PARK





Rixos Hotels guests could get an entrance and transfer to The Land of Legends Theme Park as a gift. It is not valid on check-in and check-out days. For detailed information and service reservation, please contact the Guest Relations.





THE LAND OF LEGENDS SHOPPING AVENUE

15 June – 15 September extra evening transfer services.

Min. 3 times evening transfer privileges in a week to The Land of Legends Shopping Avenue for open air shopping and unique Musical Boat Parade Shows.









OUR NOVELTIES

TURUNC MEDITERRANEAN DINING VENUE





OUR NOVELTIES

TERRACE MEAT A LA CARTE





UAI-PREMIUM CONCEPT INNOVATIONS

| Turn Down Privilege | All our suites guests will feel special every moment of their holiday. | |
|------------------------|--|--|
| Beverage Concept | Extended import beverage options of all products and brands | |
| A La Carte Restaurants | Min. 4 nights stay, 1 free a la carte | |

NOTES

According to hotel's concept guest could get the room after 14:00, check-out procedure is before 12:00. According to availability of rooms guest could use payable service of early check-in (05:00-09:00). If check-in is made until 05:00, then payment will be made for a full day. Service of early check-in and late check-out can be provided due to availability of the rooms with extra charge, which is stated by the hotel.

Our beach and pools work according to weather conditions and commitment.

In accordance with the legislation number 4207 smoking (cigarettes and hookah) is prohibited in indoor areas.

All drinks served are those allowed to be imported by the Customs Directorate.

The hours and service places of the outdoor units (restaurant-bar) and entertainment programs may vary depending on the weather conditions, or may be canceled.

The introduction letter must be approved by the hotel management before the hotel information is printed anywhere (catalog, magazine, advertisement, etc.). The responsibility for any written document information submitted without approval rests with the distribution institution. The facility is not responsible for any errors that may arise due to this circumstance.

Pets are not allowed.

Due to food safety and hygiene rules, food and drinks are not taken out of our restaurants. Due to food safety and hygiene rules, food and drinks are not taken into the hotel from outside.

Our facility has been awarded ISO22000: 2005-ISO14001-9001 certificates by the Bureau Veritas certification body. Furthermore, our facility has the White Flag Food Safety award.

Hotel management is authorized to make changes in the facility information, cancellations and venue changes within the time frame covering its importance.

Rixos Hotels reserves the right to make changes to the concept without informing third parties and / or institutions in advance.

