

MELIA GRAND HERMITAGE Hotel 5*

Location

Melia Grand Hermitage is in the Golden Sands resort, 18 km north of the city of Varna, directly at the Black Sea coast. The Hotel offers 5 stars facilities, amenities and services. It is surrounded by lush green terraces leading down to the promenade and the beach (at approx. 100 m distance).

Facilities

9 floors, 8 lifts, total of 727 rooms, 5 restaurants, 6 bars & bistros, room service (extra charge), business services, currency exchange, executive/VIP services, shoe shine service / machines, hairdresser, doctor on call / duty, luggage storage, taxi lot, shop, free Wi-Fi, laundry and dry cleaning (extra charge), conference halls, 5 pools outdoor /indoor (heated).

*100% of the rooms are non-smoking. non-smoking hotel, but designated smoking areas in the hotel are available.

5 rooms available for disabled.

Meetings & Banqueting

- Hermitage Grand Ballroom: 372 sqm, 3.5 m height, 420 pax theatre style, 180 pax banqueting
- Meeting Hall Lisimah (connected to the ballroom): 116 sqm, 3.5 m height; 80 pax theatre style, 33 pax classroom
- Meeting Hall Satok: 156 sq.m., 3.5 m. height; 150 pax theater style, 72 pax classroom
- 3 conference rooms Cotis, Odris, Spartak: each 37 sqm, 5 m height; 16 pax boardroom style
- Conference room Orpheus: 76 sqm, 5 m height; 50 pax theatre style, 40 pax classroom
- Hall Rezos - width (4.10sqm) length (10sqm).

Conference Services: equipment rental*, Audio-visual-equipment, flipchart, free Internet connectivity via Wi-Fi, portable and wireless microphones, pin board, white board, screen, sound equipment, technicians available, video conference, video recorder

**Some of the items are subject to prior notice and charges may apply*

Board: All- Inclusive

Accommodation

Check-in time: at 15:00 h.

Check-out time: until 11:00 h.

Double rooms (max 2+2/3+0, park or sea view) appr. 43sq.m, 1 king-size bed or 2 twin beds, extra bed. Direct sea view is not guaranteed. The view could be side sea view and it is upon availability of the hotel.

The Level Double Room (max. 2+2/3+0, park or sea view) appr. 43sq.m, 1 king-size bed or 2 twin beds, extra bed. The level sea view room is always with direct sea view.

The Level Junior Suites* (max 2+2,3+1), 64-68sq.m., 1 double bed and extendible sofa. Side sea view or pool view.

The Level Deluxe Suites* (max.2+2/3+1, park or sea view), 63- 89sq.m., 1 double bed and extendible sofa. Dining area with kitchen facilities, luxury bathroom with Jacuzzi for one or two, upon availability.

All room categories facilitate the following amenities: central A/C, full size mirror, table and armchairs, mahogany veneered wood furniture, blackout curtains, ottomans, door chimes, safety lock and do not disturb signs, dimmed lights, telephone, electronic key card system, SAT TV with remote control, mini bar – (additional charge), free Wi-Fi, safe (free of charge). Bathroom is equipped with separate shower booth and bidet, hairdryer, 2 cosmetic shelves, emergency button, shaving/beauty mirror, balcony with table and chairs.

THE LEVEL rooms: facilitate also the following amenities – bathrobe with slippers, tea and coffee making facilities (refilled every day), “Rituals” bath cosmetics.

Facilities for physically impaired guests:

5 rooms for guests with disabilities, located on the Lobby level (1), featuring: rails in bathroom, raised toilet grab bar, safety bar in shower, walk-in shower and wheelchair accessible elevators.

Children Facilities

Baby cot (free of charge), high chairs in restaurants, children outdoor pool, kids' playground. KIDSDOM mini club, water slides & rope park from June to September.

Sports & Entertainment

Complimentary use of: Wi-Fi, Indoor and Outdoor Swimming Pools, mini aquapark with 3 waterslides and rope park. Sunbeds and parasols by pool and on the beach (upon availability), table tennis, billiards, Sports activities included in the daily animation program and evening shows, volleyball playground, darts.

Beach

• MELIA Beach - (**operating from 01.06.– 15.09.**) /Use of one parasol and two sunbeds per room and upon availability. At Melia White Beach Bar alcoholic and nonalcoholic drinks, and snacks are included in the All-Inclusive package.

Extra charge: sauna and steam bath (Available free of charge for THE LEVEL guests), SPA treatments, beauty parlor, hairdresser, doctor, room service, **imported beverages, imported liquors, cocktails with imported brands and fresh juices/**. Oxygen facial treatments, VIP SPA Suite, Body treatments.

Pets are not allowed.

Parking: Parking is payable- 25 BGN or approximately 13 Euro per car per 24 hours.

*****The Hotel Management reserves the right to change the opening hours of all outlets and restaurants according to the activity of the Hotel.**

SEASON 2025 ALL INCLUSIVE PROGRAM
from 07:30h until 24:00h
ALL INCLUSIVE FOOD AND BEVAREGES OUTLETS

BREAKFAST

Restaurant Hermitage – main buffet restaurant	07:30h – 10:00h
THE LEVEL Restaurant-private buffet restaurant for THE LEVEL guests only	07:30h – 11:00h
Late Breakfast – Restaurant Al Dente	10:00h - 11:00h

LUNCH & AFTERNOON SNACKS

Restaurant Hermitage, main buffet restaurant	12:30h – 14:30h
THE LEVEL Restaurant, private buffet restaurant for THE LEVEL guests only	12:30h – 14:30h
Pizza Station (Terrace Restaurant Al Dente, outdoor location)	12:00h – 17:00h
Paellador Levante (variety of Paella, outdoor location)	12:00h – 14:00h
All American Food Court (outdoor location)	12:00h – 17:00h
Italian Panini (outdoor location)	10:30h – 12:00h
	14:30h – 16:30h
Coffee & Biscuits – (indoor location with open air Seafront Pyramid Terrace)	15:00h – 17:00h
Open Bar – (indoor location with open air Seafront Pyramid Terrace)	20:30h – 22:30h
Ice Cream House (outdoor location; operating June-Sept)	10:30h – 16:30h

DINNER

Restaurant Hermitage – main buffet restaurant	18:00h – 21:00h
THE LEVEL Restaurant – private buffet restaurant for THE LEVEL guests only	18:00h – 21:00h
Buffet Restaurant Al Dente - Italian Dinner*	18:30h – 21:30h
All American Dinner*	18:30h – 21:30h
Buffet Bulgarian Restaurant, traditional Bulgarian Dinner & local favourites	18:00h – 21:00h
*(with prior reservation at Guest Relation Desk).	

ALL INCLUSIVE BEVARAGES OUTLETS

The Stage bar (outdoor location)***	20:00h – 23:00h
Beverages – tea, coffee, local spirits, soft drinks, cocktails, wine, beer	
Lobby Bar Café Roma	07:30h – 24:00h
Beverages – tea, coffee, local spirits, soft drinks, house wine and beer	
All Inclusive exotic and classic cocktails	
Sunshine Café (pool bar, outdoor location)	
Beverages – tea, coffee, local spirits, soft drinks, wine, beer,	10:00h – 23:00h
all inclusive exotic and classic cocktails	

MELIA White Beach Bar – soft drinks, beer & snacks

SPORTS & ENTERTAINMENT SERVICES INCLUDED IN THE PROGRAM

- **MELIA Beach** - (operating from 01.06.2025– 15.09.2025) 08:00h – 18:00h
- /Use of one parasol and two sunbeds per room and upon availability/
- Outdoor swimming pool 08:30h – 18:30h
- Kids swimming pool & baby water attraction on side 08:30h – 18:30h
- Indoor swimming pool 08:30h – 20:00h
- Fitness 08:30h – 20:30h
- Water Slides & Rope park – from June to September*
- **Game area** – table tennis, billiard, soccer game table, darts 10:00h – 23:00h
- Outdoor volleyball playground & Archery playground
- Animation Program – daily sports activities, mini disco and night shows
- **Kidsdom by Melia**
- Kids Club for children from 4 till 12 years old 10:00h – 12:30h
15:00h – 17:00h
- **Free sun beds and umbrella near the outdoor swimming pool and at MELIA beach upon availability**
- Free Wi-Fi connection in all rooms and hotel areas

OTHER SERVICES INCLUDED IN THE PROGRAM

- Safety deposit box in the room
- Iron and iron board – upon request for 30min use
- Baby cot

OUTLETS AND SERVICES AT ADDITIONAL CHARGE

Room Service	08:00h – 02:00h
Café Roma	07:00h – 24:00h
<u>Variety of imported beverages, exotic and classic cocktails. Attractive daily promotions.</u>	

- YHI SPA Center 09:00h – 19:00h
- Body treatments, oxygen facial treatments, VIP SPA Suite, MINI YHI SPA, Steam bath, sauna.
- *Mini bar – detailed price list available in every room.**

GENERAL INFORMATION

- **Check-in time at 15:00h /early check-in upon request and availability, extra charges apply/.**
- **Check-out time until 11:00h /late check-out upon request and availability, extra charges apply/.**
- **Pool towels – towel cards are available upon request at Reception. The fee for lost card or towel is 30 BGN.**
- **Payment method – for cash payments the only accepted currency is BGN; all types of credit cards are accepted except “Diners club” and “Amex”**
- **The All Inclusive package includes alcoholic drinks, soft drinks and cocktails from local brands.**
- **Imported liquors, cocktails with imported brands and fresh juices are at additional charge.**
- **A proper dress code is recommended in the restaurants and all indoor - smart/casual, which excludes wearing of swimsuits, vests, shorts and flip-flops.**
- **Non-smoking hotel. Designated smoking areas in the hotel are available.**
- **Electric car charging station – extra charge.**
- **Parking is payable- 25 BGN or approximately 13 Euro per car per 24 hours.**

***** The operation of all outdoor Food & Beverages outlets may be subject to change depending on weather conditions.**

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