

HILTON DALAMAN SARIGERME RESORT & SPA SUMMER 2024 FACT SHEET

Opening Date	June 2009	Number of floors	4 (Main Building), 2 (Lake House)
Renovation Date	2020	Total number of lifts	9
Official Category	5 Star Luxury Hotel	Pets	Not Allowed
Company	Gocay-Onur Turizm A.S.	S&M Management	sales.marketing@hiltondalaman.com
General Manager	Ümit Yaşar Atalay	Reservation / Front Office	reservations@hiltondalaman.com
S&M Director	Tarık Yalçın	Address	Sarigerme Tourism Center - Ortaca 48610 Mugla
Finance Director	Ali Kaya	Call Centre	+90 (252) 444 19 81
Season	Summer 2024	Telephone	+90 (252) 286 86 86
Concept	Ultra All Inclusive	Fax	+90 (252) 286 86 06
Total Area	300.000 m ²	Web site	www.dalaman.hilton.com
Total number of Rooms	538	For download detailed information and photos	www.hiltondalaman.com/sales.marketing
Total number of Beds	1098		

DISTANCES & GENERAL INFORMATIONS

Dalaman Airport	20 km / Approximately 20 min. by car	Length of the beach	650 m natural sandy private beach with pier
Dalaman	15 km / Approximately 15 min. by car	Check-In – Check-Out times	Check-In 15.00 / Check-Out 12.00
Fethiye	58 km / Approximately 50 min. by car	Spoken Language	Turkish, English, German, Russian
Marmaris	99 km / Approximately 1 hour 20 min. by car	Accepted Credit Cards	Visa, American Express, Mastercard
Dalyan	24 km / Approximately 40 min. by car	Money exchange	No
Iztuzu Beach	20 km / Approximately 30 min. by car	Suitable for disabled guest	Yes
Göcek	37 km / Approximately 40 min. by car	Smoking	Is not allowed inside the whole hotel area
Bodrum – Milas Airport	172 km / Approximately 2 hours 20 min. by car	ATM Machine	Yes / in the main building
Antalya Airport	262 km / Approximately 3 hours 30 min. by car		
İzmir Airport	290 km / Approximately 3 hours 30 min. by car		
Nearest City Centre	2 km (Sarigerme)		
Transfer types	Taxi, private hotel transfer		

HILTON WELCOME & FAREWELL

Welcome with lemonade	Hilton Honours Express Check-In & Check-Out service
Kids reception	For guests departing by private car: Bottle water

OTHER SERVICES AND FACILITIES

OTHER SERVICES AND FACILITIES			
Free of charge	Wheelchair	Internet / Wireless	Birthday amenities
	Baby carriage	Live Music & Entertainment shows in the evening	Honeymoon Package
	Private space at early check-in & late check-out	Car wash service for guests arriving by car (except MICE groups)	
Extra charge	Art School	Laundry / Dry Cleaning Service	Rent a Car
	Telephone, Fax, Photocopy	Hairdresser / Manicure & Pedicure	Doctor + Nurse
	Photographer	Meeting Rooms	Shopping Arcade (indoor & outdoor shops)
	Elysion SPA - Massage, Therapy & Treatment	Pavilion on the beach "Gazeboland"	Butler Service
	Private Hotel Transfers	Private tennis lessons	Beauty Centre
	Wedding organizations	Water sports	Bicycle
	Travel & tour organizations	Private yacht tours	Other Concierge services
	Private organizations	Car charging station	Babysitting service
Private swimming lessons			

BIRTHDAY & ANNIVERSARY BENEFITS

On arrival day: fruit amenities in the room	Birthday and Anniversary cake
Bed decorations	20% discount on massages at SPA Centre (for birthday guest at date of birth)

HONEYMOON PACKAGE FOR COUPLES FREE OF CHARGE

On arrival day: fruit amenities and one bottle of sparkling wine in the room	20% discount on massages at SPA Centre
Bed decorations	

HONEYMOON SERVICES FOR COUPLES WITH EXTRA CHARGE

Round-trip airport transfers (Dalaman airport)	Once per stay 1 use of a la carte restaurant (except Teppanyaki)
Welcoming with sparkling wine	Once per stay 1 use of Grand Gazebo
Early Check-in and Late Check-out (upon availability)	Once per stay breakfast in the room
Turn down service (on request)	Once per stay 30 min. Classic or Bali massage for honeymoon couples at SPA Centre
Fruit amenities in the room (on arrival), sparkling wine, macaron, chocolate and nuts platter	2 memory photographs (photograph size 15x21cm. Shooting time is max. 15 min. and can only be arranged at 15:00 o'clock)

LAKE HOUSE SERVICES

Shuttle between Lake House and main building	Shuttle between Lake House and Beach
On arrival day: Fruit amenities in the room	Mini Bar: 2 Coca Cola, 1 Cola Cola Zero, 1 Sprite, 1 Fanta, 2 Efes Beer(33cl.), 2 Ice Tea, 2 Mineral Water, 4 bottle of water (33cl.), 2 Beck's Beer(33cl.), 1 Crisps, 1 Nuts, 2 Chocolate

ROOM FACILITIES	Guest Room	Guest Room Pool Access Sea View	Deluxe Room Swim-up Pool View	Lake House Room Swim-up via Stairs	Lake House Room Swim-up	Family Room Pool Access Sea View	Family Room Garden View	Deluxe Family Room Swim-up Pool View	Lake House Family Swim-up	Family Duplex Suite Garden View	Corner Suite Swim-up Sea View
Location	Main Building	Main Building	Main Building	Lake House	Lake House	Main Building	Main Building	Main Building	Lake House	Main Building	Main Building
Max. Occupancy	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Inf	2Adlt + 2Chd 3Adlt + 1Chd	2Adlt + 2Chd 3Adlt + 1Chd	4Adlt + 1Chd	6Adlt + 1Chd	6Adlt + 1Chd	6Adlt + 1Chd	4Adlt + 1Chd	4Adlt
Square meter	36	34	56	71	71	67	76	112	142	96	67
Quantity of sea view rooms	101	90				6					12
Quantity of river view rooms	32										
Quantity of pool view rooms			10	60	26			7	26		
Quantity of garden view rooms	118						26			10	
Disabled room with garden view	4										
Direct pool access			X		X			X	X		
Pool access via stairs		X		X		X					X
Bed size	1x1.8*2.0m or 2 x 1.2*2.0m	1x1.8*2.0m or 2x1.2*2.0m	1x2.0*2.0m or 2x1.5*2.0m	1x2.0*2.0m or 2x1.35*2.0m	1x2.0*2.0m or 2x1.35*2.0m	1x2.0*2.0m and 2x1.1*1.9m	1x1.8*2.0m and 2x1.2*2.0m	1x2.0*2.0m and 2x1.5*2.0m	1x2.0*2.0m and 2x1.35*2.0m	1x2.0*2.0m and 2x1.1*1.9m	1x2.0*2.0m
Bedroom	1	1	1	1	1	2	2	2	2	2	1
Living room				1	1				1		1
Functional kitchen											X
Kitchenette										X	
Sofa / Armchair in the room	X	X	X	X	X		X	X	X	X	X
Sauna										X	
Jacuzzi											X
Bathtub + Shower	1	1	1	1	1	1	2	2	2		
Separate WC	1	1	1	1	1	1	2	2	2	2	1
Separate shower										2	1
Make-up / Shaving mirror	X	X	X	X	X	X	X	X	X	X	X
Hairdryer	X	X	X	X	X	X	X	X	X	X	X
Bathroom amenities: (shampoo, conditioner, shower gel, soap, shower bones, cotton swab)	X	X	X	X	X	X	X	X	X	X	X

ROOM FACILITIES	Guest Room	Guest Room Pool Access Sea View	Deluxe Room Swim-up Pool View	Lake House Room Swim- up via Stairs	Lake House Room Swim- up	Family Room Pool Access Sea View	Family Room Garden View	Deluxe Family Room Swim- up Pool View	Lake House Family Swim-up	Family Dublex Suite Garden View	Corner Suite Swim-up Sea View
Nail file, shaving set, bath sponge, women care set, toothbrush & paste, comb	Upon request	Upon request	Upon request	X	X	Upon request	Upon request	Upon request	X	X	X
Sewing kit	Upon request	Upon request	Upon request	X	X	X	Upon request	Upon request	X	X	X
Bathrobe & Slippers	X	X	X	X	X	X	X	X	X	X	X
Bathrobe & Slippers for kids	Upon request	Upon request	Upon request	X	X	X	X	X	X	X	X
Baby Bath & Baby Bed	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	X	X	Upon request	Upon request
Bottle warmer	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request	Upon request
Terrace / Balcony	X	X	X	X	X	X	X	X	X	X	X
Sun bed at terrace / balcony				X	X			X			
Satellite TV	X	X	X	X	X	X	X	X	X	X	X
Telephone	X	X	X	X	X	X	X	X	X	X	X
Wi-Fi	X	X	X	X	X	X	X	X	X	X	X
Iron / Iron board	X	X	X	X	X	X	X	X	X	X	X
Scales				X	X			X	X	X	X
MP3 Player/radio/alarm clock	X	X	X	X	X	X	X	X	X	X	X
Central heating & cooling system	X	X	X	X	X	X	X	X	X	X	X
Digital safe	X	X	X	X	X	X	X	X	X	X	X
Standard mini bar	X	X	X	X	X	X	X	X	X	X	X
Tea and coffee facilities & water heater	X	X	X	X	X	X	X	X	X	X	X
Room floor	laminated	laminated	laminated	laminated	laminated	carpeted	laminated	laminated	laminated	partially laminated & carpeted	partially laminated & carpeted

SUITE & VILLA FACILITIES	Hilton Suite Sea View	Lake House Swim-up Suite	King Suite Sea View	Presidential Suite Sea View
Location	Main Building	Lake House	Main Building	Main Building
Max. Occupancy	5Adlt + 1Chd	5Adlt + 1Chd	5Adlt + 1Chd	10 pax
Square meter	131	142	392	475
Quantity of sea view rooms	2		1	1
Quantity of pool view rooms		4		
Bed size	1x2.0*2.0m and 2x1.2*2.0m	1 x 2.0*2.0m and 2 x 1.35*2.0m	1x2.0*2.0m and 2x1.2*2.0m	1x2.0*2.0m and 3x1.2*2.0m
Bedroom	2	2	2	4
Living room	1	1	1	1
Dining room			1	1
Private pool on balcony or terrace			X	X
Functional kitchen	X	X	X	X
Sauna			X	X
Jacuzzi	X		X	X
Bathtub + Shower	1	2	2	3
Separate WC	2	2	3	4
Separate shower	2		1	1
Make-up / Shaving mirror, Hairdryer	X	X	X	X
Bathroom amenities: (shampoo, conditioner, shower gel, soap, shower bones, cotton swab, bath sponge)	X	X	X	X
Nail file, shaving set, women care set, toothbrush & paste, Sewing kit	X	X	X	X
Special Shampoo and body lotion Set	X	X	X	X
Pillow menu	X	X	X	X
Bathrobe & Slippers for Adults & Kids	X	X	X	X
Baby Bath & Baby Bed & Bottle warmer	Upon request	Upon request	Upon request	Upon request
Terrace / Balcony	X	X	X	X
Sun bed at terrace / balcony	X	X	X	X
Satellite TV	X	X	X	X
Telephone	X	X	X	X
Wi-Fi	X	X	X	X
Iron / Iron board	X	X	X	X
Scales	X	X	X	X
MP3 Player/radio/alarm clock	X	X	X	X
Individual controlled central heating and cooling system		X		
Central heating and air conditioning	X	X	X	X
Digital safe	X	X	X	X
Standart mini bar	X	X	X	X
Tea and coffee facilities & water heater	X	X	X	X
Room floor	Partially laminated & carpeted	Laminated	Laminated & partially carpeted	Laminated & partially carpeted

VIP PRIVILEGES & SUITE CONCEPT	Corner Suite Pool Access Sea View	Hilton Suite Sea View	Lake House Swim-up Suite	King Suite Sea View	Presidential Suite Sea View
Round-trip airport transfers (Dalaman airport)	X	X	X	X	X
Round-trip airport transfers (Antalya, Bodrum, Izmir)				X	X
Dalaman Airport Fast Track Service				X	X
Early Check-In / Late Check-Out (upon availability)	X	X	X	X	X
Sparkling wine welcoming	X	X	X	X	X
Butler Service				X	X
24h - Room service				X	X
Breakfast in the room				Unlimited	Unlimited
Complimentary reservation in A la carte restaurants	1 Time (Except Teppanyaki)	3 Times (Except Teppanyaki)	3 Times (Except Teppanyaki)	All /Unlimited	All /Unlimited
SPA Treatment without charge, once per stay	30 min. Classic/Bali Massage	30 min. Classic/Bali Massage	30 min. Classic/Bali Massage	60 min. Massage	60 min. Massage
Laundry & Dry Cleaning		X	X	X	X
Turn Down Service	X	X	X	X	X
Fruit Basket	On arrival	X	X	X	X
Wine 75cl		On arrival	On arrival	On arrival	On arrival
Chocolate Amenities		X	X	X	X
Variations of mixed nuts		X	X	X	X
Suite Mini Bar: 1 Sprite, 2 Ice Tea, 2 Coca-Cola, 2 Coca-Cola Zero, 2 Fanta, 2 Tonic, 2 Energy Drink, 2 San Pellegrino, 2 mineral water, 4 bottle of water (33cl), 2 Efes Beer (33cl), 2 Beck's Beer (33cl), 2 Corona Beer, 1 Crisps, 1 Nuts, 2 Chocolate	X	X	X	X	X
VIP Bar Set-up: Almond, Hazelnuts, Pistachio, Kaju, Dried apricot, Dried Plum, Dried Fig. 35 cl Chivas, 70 cl Sarafin Cabernet, 35 cl Tekirdağ Raki, 35 cl Tanqueray Cin, 35 cl Absolute Vodka		X	X	X	X
Flower service		On arrival	On arrival	X	X
Newspaper service		X	X	X	X
Gazebo Usage	1 Time 2 – 4 pax Grand Gazebo	3 Times 2 – 4 pax Grand Gazebo	3 Times 2 – 4 pax Grand Gazebo	3 Times 4 – 6 pax King Gazebo	Everyday 4 – 6 pax King Gazebo

*The above privileges are not applied in case of room upgrades.

HILTON GOURMET

Main restaurant (separate area for adults and children)	6 A la carte Restaurants	12 Bars	1 Patisserie
1 Bistro	2 Snack Restaurants	1 Beach Snack	Fruit service around the beach & pool
Variations of food for guests with diet & allergy. Also offer vegan, vegetarian and alkali buffet. (at main restaurant)	24 hours Room Service	Ice cream service (Main restaurant, Breeze, Vento Bistro, Citrus bar & Carpi Kidz Paradise)	

ULTRA ALL INCLUSIVE BEVERAGE CONCEPT

*** Marked drinks are served free of charge between the 1st of May and the 15th of September. There is a charge included in other periods.**

All hot drinks	Soft drinks and bottled fruit juices	Local beers (Efes, Beck's, Bomonti)	Selected table wines from all restaurants and bars
Vodka (Smirnoff, Absolute (Raspberry, Vanilla, Mandarin) Gilbeys, Ketel One)	Rom (Bacardi, Captain Morgan White, Havana Club)	Whiskey (JB, JW Red, Jeam Beam, Ballantines, Jameson, * JW Black Label, * Chivas Regal 12, * Jack Daniels)	Gin (Beefeater, Cork, Gordons)
Tequila (Olmecca, Sierra)	Cognac and Brandy (Napoleon)	Liqueurs (Baileys, Malibu, Kahlua, Archer's, Bakers Field, Coconut and local liqueurs)	Aperitifs (Yeni Raki, Tekirdag Raki, Martini Bianco, Martini Rosso, Martini Dry, Garrone, Campari)
Standard Mini Bar, Daily refreshments: 2 Coca Cola, 1 Coca Cola Zero, 1 Sprite, 1 Fanta, 2 Efes Beers (33 cl.), 2 Ice Tea, 2 mineral water, 4 bottle of water (33cl.)	Alcoholic & non-alcoholic cocktails	Energy Drink (Burn, Redbull)	Freshly squeezed orange juice, grapefruit, pomegranate juice during breakfast (in the main restaurant)

FOOD & BEVERAGE SERVICES WITH EXTRA CHARGE

Deluxe imported drinks (10 years and over)	Special local & imported wines	Special local & imported Champagne	24 hours Room Service
Cover charge in A la carte restaurants			

FOOD & BEVERAGE SERVICE

OUTLETS	ACTIVITY	OPENING - CLOSING	SERVICE TYPE	UAI	DETAILS
SARIGERME Restaurant	Breakfast	07:00 - 11:00	Open Buffet	included	Adult (+16) section, child section and diet corner alternatives are at your service. There are also baby food supplies / apparatuses. *Dinner between March - April and October – November : 18:30 – 21:00
	Lunch	12:30 - 14:30			
	Dinner	19:00 - 21:30			
	Midnight Supper	23:30 - 02:00			
TAO Far East Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 35 € per person is required. Children's discount: 0 - 6 free, 7-11 50% (Closed once a week)
TAO Teppanyaki	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 40 € per person is required. (Closed once a week)
ALIZE Italian Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 35 € per person is required. Children's discount: 0 - 6 free, 7-11 50% (Closed once a week)
A LA TURCA Turkish Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Operating dates: 1 May - 30 September. Pre-booking and a cover charge of 35 € per person is required. Children's discount: 0 - 6 free, 7 - 11 50% (Closed once a week)
FINESSE Indian Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Pre-booking and a cover charge of 35 € per person is required. Children's discount: 0 - 6 free, 7 - 11 50% (Closed once a week)
VELA RIVERSIDE Seafood Restaurant	Dinner	19:00 - 22:30	A la carte	chargeable	Operating dates: 1 May - 30 September. Pre-booking and a cover charge of 35 € per person is required. Children's discount: 0 - 6 free, 7- 11 50% (Closed once a week)
Beach Snack	Lunch	12:00 - 19:00	Snack Restaurant	included	Operating dates: 1 April – 31 October
Room Service	Food & Beverage	24 h	Menu	chargeable	
VENTO BISTRO & Bar	Lunch	12:30 - 17:00	Bistro	included	Operating dates: 1 April - 31 October
	Beverage	10:00 - 18:00	Bar		Operating dates: 1 April - 31 October
BREEZE Snack Restaurant	Lunch	12:30 - 16:00	Snack Restaurant	included	Operating dates: 1 June - 30 September
	Beverage	18:00 - 24:00	Bar	included	Operating dates: 1 June - 30 September
LAKE HOUSE Pool Bars	Lunch	11:30 - 18:00	Snack Restaurant	included	Operating dates: 1 May - 31 October
	Beverage	08:00 - 20:00	Bar		
CITRUS Coffee & Bar	Beverage	10:00 - 22:00	Bar	included	
Patisserie	Patisserie & Beverage	11:00 - 19:00	Patisserie	included	
PIANOFORTE Bar	Beverage	24h	Menu	included	
ROUGE ROOF Bar (+16)	Beverage	18:00 - 01:00	Bar	included	For guests over 16 years
F LOUNGE Bar	Beverage	18:00 - 23:00	Bar	included	Operating months: April, May, September, October, November. (Closed in June, July, August)
ELYSION SPA Vitamin Bar	Beverage	11:00 - 19:00	Bar	included	
Beach Bar	Beverage	10:00 - 02:00	Bar	included	Operating dates: 15 May - 30 September
BAY VIEW Terrace Bar	Beverage	19:00 - 24:00	Bar	included	Operating dates: 15 May - 30 September
Lake House Breakfast	Food	08:00 - 11:00	Bar	Included	Just available for Lake House G

BEACH

Enjoy the sun and sea with the special 650 m long sandy beach, where Dalaman River meets the Aegean and Mediterranean Sea.

GAZEBO HOUSES

Our Gazebo houses are designed to suit the needs of our guests who would like to feel special. We have 2 types of gazebos at your service. A large variety of food and drinks are available along with a “Butler Service”.

Pre-reservation & service charge is required.

GAZEBO DETAILS

GRAND GAZEBO	Our guests may benefit from full mini-bar, fruit basket, fresh squeezed orange juice in the morning, Danish croissant, all day alcoholic and non-alcoholic beverage services. They may also benefit from food and beverage service ordered from Gazebo kitchen Gazebo la Gusto. (Up to 4 person) – 150 €
KING GAZEBO with Jacuzzi	Our guests may benefit from full mini-bar, fruit basket, freshly squeezed orange juice in the morning, Danish croissant, sparkling wine and chocolate plate, all day alcoholic and non-alcoholic beverage services, while enjoying a fulfilled jacuzzi with aromatic foam. They may also benefit from food and beverage service ordered from Gazebo kitchen Gazebo la Gusto. (Up to 6 person) – 250 €

POOLS	Main Pool	Relaxing Pool	Aqua Park Pool	Outdoor Kids Playland	Outdoor Kids Pool II	Indoor Pool	Indoor Kids Pool	ElySION Spa Pool	Deluxe Pools		Lake House Pools	
									East	West		
Outdoor pools	X	X	X	X	X				X	X	X	X
Kids pools				X	X		X					X
Adult pools	X	X	X			X		X	X	X	X	
Heated			X	X	X	X	X					
Natural water	X	X	X	X	X	X	X	X	X	X	X	X
Length	155	60	22	15	15	25	10	30	90	100	116	8
Area (m ²)	3.390	540	294	160	160	254	17	50	1.601	1.490	6.065 (6 parts)	25
Maximum depth	1,40	1,40	1,20	0,40	0,34	1,40	0,40	1,40	1,40	1,40	1,40	0,40
Handicapped lift	X	X										
Jacuzzi	X								X	X	X (3)	
Sunbed	X	X	X	X	X	X	X	X	X	X	X	X
Umbrella	X	X	X	X	X				X	X	X	X
Towel	X	X	X	X	X	X	X	X	X	X	X	X
Shower	X	X	X	X	X	X	X	X	X	X	X	X
Pool with canopy				X								

AQUAPARK

Slides	Length	Heated	Maximum Depth	Note: Heated pools are operated between 1 April - 1 May and 15 October - 31 October . For children 10 years old and younger parents' supervision is required. It is forbidden to use adults aquapark for children younger than 5 years old.
Wave Slide	30m	X		
Black Hole	125m	X		
Multi Slide	17m	X	1,20	
Kamikaze	20m	X	1,20	
Family Rafting Slide	65m	X	1,20	

KIDS AQUAPARK

	Length	Heated	Maximum Depth	Note: Heated pools are operated between 1 April - 1 May and 15 October - 31 October . Suitable for children from 4 to 10 ages. For children 3 years old and younger parents supervision is required.
3 Kids Slide	8m	X	0,34m	

SPORT & ACTIVITIES

Free of Charge	Football	Beach Volleyball	Basketball
	Morning Gymnastics	Dart	Stretching Yoga
	Bike Tour (Morning)	Water Polo	Boccia
	Mini Soccer	Table Tennis	Archery
	Mega Chess	Walking & Cycling Track	Outdoor Jogging Racecourse
	Fitness (7/24)	Air Gun	Kangoo Jumping
	Pilates	Aqua Aerobic	Water Gymnastics
	Step Aerobic	Squash	Spinning Class
	Table Football	Mini Basketball	Badminton
Mini Golf	4 Tennis Courts / Equipment's		
Extra Charge	Scuba Diving	Canoeing	Windsurf
	Bike Rental	Parasailing	Excursions with Travel Agencies
	Catamaran	Water Ski	Pedal Boats
	Tennis Lessons	Swimming Lesson	Tennis Courts Float Light (20:00-24:00)
	Art School	Sea Kayak	Stand-up Paddle (SUP)
* Licence can be requested for some types of sports such as windsurf, wake board and others.			

ENTERTAINMENT			
Free of Charge	Live Music Performances	Night Shows	Pool Games
	Daily Tournaments	Bingo	Dance Lessons
	Special Games	Themed Parties	Evening Entertainment Programs
	Rummy / Backgammon / Card Games	Fishing Rod	
	Acrobatics Shows	Dance Shows	
Extra Charge	Private Organisations	Birthday Organisations	Special Days and Parties

CARPI KIDZ PARADISE & CHILD AMENITIES	
For the age between 0 - 10	Welcoming gift at the reception and carpi reception.
It has an area of 1.500 m ² (500 m ² indoor & 1.000 m ² outdoor)	Baby food preparing at the main restaurant.
Welcoming at Carpi Kidz Reception with children registration, consultancy service and Kids Card	Child buffet at main restaurant (Except breakfast)
Supervisor "coach" for each age group with a distinctive program	Highchairs at restaurants
Swim nappies for babies	Kids menus at A la carte restaurants
Special swimming pool with mushroom water fountains, octopus, rabbit & frog slides, giraffe and clown shower.	Cartoon channels in guest rooms
Mini Disco / Show with nice costumes at the amphitheatre with all age groups	Baby bath, toilet potty, baby phone, baby seat for toilet, baby cot available on request
Special birthday parties (chargeable)	Child bathrobe and slippers in the rooms available on request (Bathrobe for 0-4, 6-8, 8-12 years old)
Carpi's Farm trip (once a week)	Snack time (Milk, cookie, seasonal fruits)
Mini Amphie Theatre	Kids aquapark connected to Carpi Kidz Paradise with sunbeds / sunscreen awning
Kids playground	Cinema time (indoor and outdoor)
Carpi Kidz Paradise opening hours: 10:00 - 12:30 / 14:00 - 18:00 / 20:30 - 22.30	Baby Sitting 18.00 – 02.00 (2 years up to 10 years): Per hour, per child 1 st hour 20 €, 2nd and more hours 18 € (Upon availability on daily basis.)

AGE GROUP FOR HAPPY BABIES: 0 – 36 MONTHS

Baby walker, marry go round, various toys, train table, educational toys, Lego, pogo balls, mini bowling, birthday celebration, balcony, hand and feet print t-shirt painting (extra fee) for babies. Children must be supervised by their parents at this area.

Sleeping room | Baby beds & cradle, armchair; baby carriage are upon availability at the main reception.

AGE GROUP FOR SPEEDY KIDS: 3 – 4 YEARS (Supervised by educated mini club employee)

Activity Room	T-Shirt Painting (Extra Fee)	Parties
Sand Pool Games	Musical Games	Discovery of Nature
Play House	Mini disco	Outdoor Playground
Train Table	Mini Bowling	Carpi's Farm Excursion, Family Action
Movie Time	Mini Survivor	Trampoline

Decorating Artificial Cookie Workshop	Medal Ceremony	Garden Games
Finger Paint	Indoor – Outdoor Activities	Water Fountain
Puzzle / Memory Cards	Kids Show	Stone Collecting & Painting
Chefs in the kitchen, fruit plate decoration	Creating art & crafts	Salt Pastry
Birthday party	Play dough	Kinetic sand

AGE GROUP FOR GROOVY KIDS: 5 – 7 YEARS OLD (Supervised by educated mini club employee)

Activity Room	Play House	Natural Explorers
Gardening	Indoor – Outdoor Activities	Movie Time
Carpí's Farm Excursion	Mini Disco	Kids Survivor
Mini Amphi Theatre	Picnic in Carpí's Farm	Mini Golf & Dart
Sand Painting	Indoor, Outdoor Cinema	T-Shirt Painting (chargeable)
Kids Pilates	Trampoline	Water Fountain
Medal Ceremony	Stone Collecting & Painting	Ceramic Painting & Marbling
Treasure Hunt Action	Outdoor Playground	Arts & Craft
Table Tennis	Salt Pastry	Pizza Party
Kids Show	Child archaeologist	

AGE GROUP FOR COOL KIDS: 8 – 10 YEARS OLD (Supervised by educated Mini Club employee)

Activity Room	Carpí's Farm Excursion & Picnic	Table Tennis
Football	Dart	Kids Fitness
Sand Painting	Marbling	Kite making & fest
Indoor, Outdoor Activities	Naturel Explorers	Stone Collecting & Painting
Pizza Party	Movie Time	Water Polo & Pool Games
Mini Golf	Archery	Mini Disco
Kids Survivor	Ceramic Painting	Kids Zumba & Plates
Treasure Hunt Action	Professional Lego	Medal Ceremony
Bingo, Puzzle, Domino	Outdoor Playground	Trampoline
Sand Turtle Making	T-Shirt Painting (Extra Fee)	Gardening
Water Fountain	Arts & Craft	Mini Amphi Theatre
Pirate Action	Wild West Action	Kids Show
Basketball	Recycling Projects	

AGE GROUP FOR YOUNGSTER CLUB: 10 – 15 YEARS OLD (Coach by educated Youngster Club employee)

Opening hours: 10.30 - 12.30 / 14.00 - 18.00 / 20.30 - 23.00 (406 m ² outdoor club)		
Welcoming at the youngster club and registration	Coach for young group	Welcome card
Water Polo	Outdoor Activities	Mini Golf
Cocktail Making Lesson	Zumba	Beach Volleyball
Tennis Lesson (free) – Once a Week	Recycling Project	Pizza Party
Youngster Club Medal Ceremony	Kids Survivor	DJ Lesson
Movie time	PS4 & PS5 & XBOX	Bike Tour
Archery & Dart	Billiard & Table Tennis	Karaoke & Bingo
Football, Night Basketball & Volleyball	Pool Games	Basketball Machine
Food Billiard	Foosball	

CARPI'S FARM

The Carpi's farm is located on an area of 2.500 m².

Picnic Area	Greenhouse	Relaxation Area
Farm Animals	Bird Species	Pond

SPA & WELLNESS, 6000 m²

The SPA area consists of two sections which are **BYBLIS SPA** (free of charge) and **ELYSION SPA** (chargeable)

BYBLIS SPA located in the ground floor is about ca. 1.050 m².

ELYSION SPA consists of two storeys, with a ca. 1.500 m² bottom floor and a ca. 790m² upper floors, which makes 2290 m² in total.

BYBLIS SPA

Opening Hours: 08.00 – 20.00

Byblis Spa Reception	Steam Room	Sauna
Heated Swimming Pool	Roman Bath	Towel & Peshtemal
Heated Kids Pool		

ELYSION SPA

Opening Hours: 09.00 – 20.00

Elyson Spa Reception	Turkish Hamam with lodge	VIP Turkish Hamam
4 VIP Massage Rooms	7 Massage Rooms (single use)	1 Ozone Sauna
Relaxation Area	2 Thai Rooms	2 Ayurveda Massage Rooms
Steam Room & Sauna	SPA Bar	Massage at the Bali House
Walking & Relaxing Pool	Beauty Centre (2 ritual, 1 body and 2 skin care room)	

MEETING & CONGRESS

The Convention Centre is located across the main building in a separated building and has an area of total 3600 m².

Meeting Rooms	Height / M	Area /M	Aspect Ratio	Theatre	Classroom	U-Shape	Board	Hallow Square	Cocktail	Cocktail Prolonge	Gala
Tanit	3,05m	48	6,35 * 6,90	32	24	20	18	22			
Sankofa	3,05m	48	4,35 * 7,10	24	15	20	18	22			
Adwo	3,48m	48	6,00 * 7,00				18				
Kundalini	3,48m	48	5,90 * 7,10	32	24	20	18	22			
Minerva	3,05m	48	6,00 * 7,00	32	24	20	18	22			
Elpi	3,05m	48	6,00 * 7,00	32	24	20	18	22			
Artemis	3,05m	122	6,00 * 18,80	120	84	40	42	40	100	70	70
Tattwa	4,00m	150	5,40 * 26,00	140	120	45	48		120	90	90
Foyer	Foyer	Foyer	Foyer						120	120	

















Main Meeting Hall	Height / M	Area /M	Length	Theatre	Classroom	Cabaret 6 pax	Cabaret 8 pax	Cabaret 10 pax	Cocktail	Cocktail Prolonge	Gala
Shakti	Auditorium	830		1000	390	280	360	500	600	600	500
Shakti ground	Auditorium	600		800	280	190	240	350	420	420	350
Shakti balcony	Auditorium	230		200	110	90	120	150	180	180	150
Stage	Auditorium	100	9,65m								
Foyer	Foyer	Foyer							600	600	500

Meeting rooms located within Main Building:	Height / M	Area /M	Aspect Ratio	Theatre	Classroom	Cabaret 6 pax	Cabaret, 8 pax	Cabaret 10 pax	Cocktail	Cocktail Prolonge	Gala
Caunos	2,8m	100	8,90 * 13,10	90	48	38	40		70	40	50
Phisilis	2,8m		4,30 * 10,50				16				

Meeting & Congress related services / equipment:

Free of Charge	Projector	Screen	Microphone	Flipchart	Wireless Internet
Extra Charge	Light & Sound System**	Business Centre	Backstage	Wireless microphone	
	Printer	Podium	Notebook		

*Portable light & sound system will be extra charge for outdoor organizations depending on availability. *For special request please contact: sales.marketing@hiltondalaman.com

 FOOD & BEVERAGE AWARD OF EXCELLENCE 2011 2012	 BRAND AWARD OF EXCELLENCE 2011 2013 2014 2018 2019	 LEADING OF PACK 2019	 BLUE ENERGY AWARD 2011 2nd Quarter 2019 1st Period 2019 Annual Award	 TURKEY LEADING BEACH & WEDDING & HONEYMOON RESORT 2010 2011	 FOR SUSTAINABLE TOURISM 2013 2014 2015 2017 2018 2019 2021	 HOTEL AWARD 2017 2018	 BEST HOTEL IN MUGLA 2010 HIGHLY RECOMMENDED 2013 2014
 TUI UK AWARD 2010 - 2014 TUI UK & IRELAND GOLD AWARD 2013 TUI NORDIC 2013 TUI TOP QUALITY 2019 TUI FAMILY CHAMPION 2019 TUI QUALITY AWARD 2017 - 2020	 YÜKSEK MİSAFİR MEMNUNİYETİ 2020	 Hotels.com™ GUEST RATED 2020 - 9,4 2021 - 9,4	 GOLDEN CHEF AWARD 2010	 TURKEY'S LEADING DESIGN HOTEL 2013	 QUALITY SELECTION 2013 2014 RECOMMENDED ON HOLIDAYCHECK 2017 2019 MOST POPULAR HOTELS 2018	 CERTIFICATE OF EXCELLENCE 2010 - 2011 - 2012 2013 - 2014 - 2015 2017 TRAVELLERS CHOICE 2012 - 2013 2014 - 2015 2020 - 2021 HALL OF FAME 2015 THE VERY BEST OF HOTELS 2016	 AEGEAN REGION GOLD POINT AWARD 2010 AEGEAN REGION SILVER POINT AWARD 2012 - 2022 AEGEAN REGION BEST HOTEL AWARD 2014 - 2018 2019 - 2021

 QUALITY AWARD 2012 2013 2016 2017 2018	 REVIEW AWARDS 2014 2015 2016 2017 2018 2019 2020 2021	 CUSTOMER EXCELLENCE 2016 2017 2018 2019 2020 2021	 AWARD OF EXCELLENCE 2010 2011 2017 (Sunny Heart Award)	 HOTEL OF THE YEAR 2018	 STARWAY AWARDS, TOP 100 2017	 Türkiye'nin En İyi Yönetilen Ege Bölgesi Resort Oteli 2016 2017 2019 2021
 ISO 9001:2015 Kalite Yönetim Sistemi	 ISO 22000:2018 Gıda Güvenliği Yönetim Sistemi	 ISO 14001:2015 Çevre Yönetim Sistemi	 ISO 10002:2018 Müşteri Memnuniyeti Yönetim Sistemi	 YEŞİL YILDIZ Turizm Bakanlığı 2011 - 2012 2013 - 2014 2015 - 2016 2017 - 2018 2019 - 2020 - 2021	 MAVİ BAYRAK 2014 - 2015 2016 - 2017 2018 - 2019 2020 - 2021 2022	 GÜVENLİ TURİZM SERTİFİKASI 19.06.2020 - ...

