HAVANA HOTEL 4*, GOLDEN SANDS

Location

Havana hotel is located in the resort of Golden Sands, about 400 m from the beach and 400 m to the resort's center.

Facilities

15 floors, 3 lifts, 128 units, last renovation in 2020, built in 2001. There are rooms (double park view) and access for disabled people in the common areas of the hotel. Reception, currency exchange, safety deposit boxes, room service (paid), rent-a-car, laundry services (paid), outdoor pool with kids' section, main restaurant, lobby bar, pool bar, restaurant bar, free Wi-Fi at the common areas and rooms, medical help.

Board BB/HB, All Inclusive

HB/BB: Drinks for breakfast, breakfast and dinner included: water, juice, hot drinks.

Accommodation Check in time: 14:00 p.m.

Check out time: 11:30 a.m.

DBL Twin room sea view approx. 20 sq.m., (max.2+1/2+2//3+0); Two single or double beds, extra bed – folding armchair.

DBL Twin front park view between 22-25 sq.m., (max.3+1/2+2); Two single or double beds and a sofa bed.

DBL Twin Economy room park view /no balcony approx. 18 m^2 , (max.1+0/2+0); 1 or 2 single beds. Only for 2 people or single occupancy.

All rooms are equipped with: central air conditioning, TV flat screen, telephone, safe and Wi-Fi (free of charge), minibar (surcharge/full on request), bathroom with bathtub or shower, hairdryer and towels, balcony with table and chairs. Carpet on the floor. Limited number of rooms. Access for disabled people.

Children

Baby cot (paid, 5 lv per day), high chairs in restaurants, children section of outdoor pool, children's playground.

Sports & Entertainment

Free of charge: 2 outdoor pools, sun loungers and umbrellas/mattresses/towels and umbrellas by the pool, Wi-Fi, fitness.

Paid: massages, spa treatments (sauna, Turkish bath, steam bath, jacuzzi and treatments), doctor's services, laundry services, room service, phone calls. Early check-in and late check-out are subject to payment and opportunities on the part of the lady.

Pets are not allowed.

Parking – guarded, available against extra charge (20 lv/day).

The hotel reserves the right to change the prices for additional services at any time. As well as the cancellation of any services (depending on the current epidemiological situation).

ALL INCLUSIVE DESCRIPTION

Plastic bracelets available after 14:00.Meals are offered within 08:00 - 21:00, drinks within 10:00 - 22:00.

Restaurants and bars:

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Main restaurant: – buffet (for non-smokers)	
Breakfast	08:00 - 10:30
	Included drinks –water, soft drinks and hot drinks;
Lunch	12:30 – 14:30
	Included drinks - water, hot drinks, local alcoholic and soft
	drinks, draft beer and wine;
Dinner	18:30 - 21:00
	Included drinks - water, juice, local alcoholic and soft drinks,
	hot drinks, local draft beer and wine.
<u>Lobby bar</u>	10:00 - 22:00
	Local alcoholic and non-alcoholic drinks, hot drinks, draft beer
	and wine;
<u>Pool Bar</u>	10:00 - 18:00
	Includes local alcoholic and non-alcoholic drinks, hot drinks,
	draft beer and wine;
Snacks:	10:30-12:00 / 15:00-17:00
	<i>Buffet - sandwiches, sweets and fruits – between the main meals</i>
Working time may be o	changed depending on the policy of the hotel and weather

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Free services

- Outdoor swimming pool (08:00-17:00)
- > Parasols and lounges around the pool; (towels against deposit);
- ➤ Kid's swimming pool;
- Kid's playground;
- Highchairs in restaurants;
- > Fitness
- \blacktriangleright In room safe

Paid services:

- ▶ Baby cots payment at the reception
- ➢ Phone calls;
- Safe deposit box at the reception;
- ➢ laundry service;
- ➤ Mini bar;
- Sauna, Turkish bath, steam bath, massages, jacuzzi, SPA procedures
- Medical help;
- ➤ Taxi services;
- Parking (to fill the capacity)
- ≻ Room service.

Services:

- Phone with direct dile;
- central air conditioning;
- \succ Cable and SAT TV;
- \succ Mini bar;
- \geq 24 hour Front desk;
- ➤ rent-a-car;

- ➢ Travel office;
- currency exchange;
- Shops;
- free Wi-Fi internet;
- room tidying up-every day;
- towels change- every 3 days;
- bed linen change-every 3 days

Notes:

- Check-in at 14:00 p.m., All incl. bracelets are available <u>after 14:00 p.m.</u>
- Check out at 11:30 a.m.
- Pets are not allowed
- Smoking in the lobby, restaurant, bars and hotel rooms is strictly not allowed.
- Food and drinks cannot be taken out of the restaurant in accordance with general regulations and HACCP.
- Reservations for sun loungers by the pool are not permitted.
- > Towels left unattended are collected by the hotel staff.
- > A lifeguard at the pool works from 09:00 17:00.
- > Payment by credit cards: Visa, Master.
- > Speaking languages at the reception: Bulgarian, English and Russian.
- Early check-in and late check-out are subject to additional payment and hotel availability.