GRIFID VISTAMAR GOLDEN SANDS

Modern ambience & spectacular views

Situated on the first line of Golden Sands, the hotel offers a welcoming ambience for the whole family and a rooftop "adults-only" GRIFID concept zone for an added sense of luxury, attentive service and spectacular views.

Vistamar hotel was incorporated into the family of GRIFID Hotels in 2011. After a complete renovation in 2019, new design follows the trend of "urban jungle" style with new concept of outlets.

Enjoy chic à la carte dining, exciting evening entertainment, professional children's entertainment, adults-only and family areas in a feel-good atmosphere with stunning sea views.

Highlights/new services

The hotel has its own fine sandy beach, separated only by the promenade. One beach umbrella and two sunbeds (with mattresses) per room (subject to availability). Beach bar for soak in the sun while enjoying a refreshing drink.

Stay 4 nights or more and enjoy the DINE Around program free of charge.

A great variety of culinary delights with the GRIFID DINE Around program: Molecular Cuisine Fish and Rodizio, Italian, Bulgarian, Asian and European cuisine at Hotel Vistamar, Bolero and Metropol (16+)

Reservation required.

Rooftop retreat in our adults-only zone, accessible only for guests, booked Concept rooms.

A deck for dining, entertaining or simply relaxing is the epitome of luxury retreat.

Simply stepping out onto a rooftop terrace is a singular exhilaration. The atmosphere of fresh air, height and open skies, coupled with exceptional views, never fails to inspire. Infinity pool with cabanas, sun beds and umbrellas with service to the chair. Fine selection of delicious cuisine at Sky Bar & Restaurant to make you feel happy.

Free access to Bolero Aqua Park to enjoy a thrilling adventure experience and a lot of family fun in the sun

Enjoy a whole new hotel experience as a guest in the Adults-only GRIFID CONCEPT ROOMS (16+)

Spacious and welcoming lobby with coffee shop and fine dining in homely seating areas, including a morning buffet of cold, healthy snacks that transforms into a lemonade station throughout the day. **NEW:** Waiter service for a premium experience at the Lobby Bar

NEW: refreshing cold coffee recipes - an absolute summer must at the GRIFID Coffee Shop 24 hours Ultra All Inclusive program (24 hours drinks and midnight snack from 23:30-00:30)

NEW: Waiter service for a premium experience at the Lobby Bar

NEW: Young Children enjoying holiday treated as Special Guests: New baby and kids' menu in a la carte Restaurants

NEW: Foam party by the pool for those cool moments of fun (July – August)

Romantic dinner at the beach in front of GRIFID Metropol – reservation required and with surcharge

Certificated by Travelife

Program for guests with allergies: special menus for the most common food allergies (on request and after prior notification at the time of booking).

General information

24 Hours ULTRA All Inclusive basis for families and separated adults only outlets (infinity swimming pool, Sky bar & restaurant)

One main building with new adjacent wing: 10 and 8 stories

10 m. from the beach

15 km from Varna

30 km from Varna Airport 500 m from the center of the resort 500 m from the shopping center 500 m from a public bus station Languages spoken: Bulgarian, English, German, French, Russian 24-hours reception & 24 hours security Guest Relation services - taking care of all little details that matter for your stay Main restaurant, a-la-carte fine dining spots (Italian, Bulgarian, European, Asian), Social table "Sofra", Snack restaurant, Coffee shop, Midnight snack, Renewed GRIFID Dine Around program Rooftop zone (Sky bar & restaurant) with infinity pool (free of charge and accessible only for "Concept" guests) Lobby bar, Pool bar and Bar salon offer variety of local and international alcoholic and nonalcoholic beverages and Beach bar - only local alcoholic and non-alcoholic beverages Facilities in public areas are wheelchair accessible Parking – limited and against charge **GRIFID** Souvenir Shop Free Wi-Fi connection in hotel (lobby area & all rooms) Taxi Rent-a-car services Laundry and ironing service – at a charge Currency exchange Shop Doctor Gym, elegantly decorated Wellness center Entertainment, sport activities and animation program for adults & children Certificated by Travelife Accommodation Check-in time - from 15:00h - starts with afternoon snack menu Check-out time – until 11:00h – ends with late continental breakfast 324 hotel rooms with direct sea view, side sea view or park view Family rooms (park, sea side) – consist of one living-room and one bedroom separated by a sliding door, bathroom with shower, coffee-tea making facilities Superior rooms - open space large room with bedroom area and a cozy sitting area, coffee - tea facilities GRIFID CONCEPT ROOMS "ADULTS ONLY" (16+); Double Room and SUITE – frontal sea view, capsules coffee machine (refilled daily), branded toiletries "RITUALS", slippers and bathrobes, USB plug and Welcome gift. Hairdryer Cosmetic mirror in bathrooms International dialing phone Central air conditioning system Multimedia TV (hotel information and services) Free Wi-Fi connection In-room safe – free of charge Mini bar – free of charge, daily restocked (water, soft drinks, beer) Tiled or laminated floor in the rooms Balcony Pillow menu Top mattress menu – upon request Baby cots – free of charge

Early check-in and late check-out depend on the availability of the hotel and are subject to additional payment.

ROOMS

Double room sea view -2+0, 2+1, 3+0. appr. 26-30 m2. Coffee and tea facilities free of charge. **Superior room side sea view** -2+0, 2+1, 3+0. appr. 40 m2. Coffee and tea facilities free of charge. **Family room with park, side sea or sea view** -2+2, 3+1. appr. 40 m2. Coffee and tea facilities free of charge.

Family room Pool Side Ground Floor – 2+2, 3+1. appr. 40 m2. Coffee and tea facilities free of charge.

Concept Double roomsea view 16+ for 2 pax max. Appr. 25-30 m2. Welcome gift, coffee machine with capsule, branded cosmetics "Rituals", bathrobes and slippers, beach towels in the room. Free early check-in and late check-out upon availability.

EXTRA Paid Services

Parking lot – limited Rent a car Spa treatments in wellness center Services in beauty salon Wine selection in all restaurants Baby sitter services (for children at least 4 years old) Baby buggies & baby phone (on request) Tennis lessons for children and adults, illumination of the tennis court Bicycle (when not part of the animation bicycle tour) Transfer from and to Varna airport * included only for Concept guests

URGENT INFORMATION

Pets are not allowed Hotel reserves the right to change opening hours of the outlets, if necessary. Under Bulgarian legislation it is not allowed to smoke in the hotel lobby, restaurant, bars and rooms (indoors) Sun bed reservation is not accepted. Any unattended towels are removed from the pool and beach staff Food and beverages cannot be taken out of the restaurants due to Public and HACCP regulations

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GRIFID CONCEPT ROOMS

Designed for adults only (16+)

Exclusive access to Sky bar & Restaurant with a la carte service in relaxing atmosphere, unique spacious terrace and cozy area with a fire pit; endless feeling of sky and stars along with premium spirits, late breakfast, lunch and gourmet dinner (reservation required for dinner). Lovely seating social table.

Exclusive access to the infinity pool with a lovely sky terrace, cabanas and panoramic view to the sea;

Adults only beach section: beverages are served (in front of hotel Metropol)

Modern rooms on upper floor with frontal sea view, slippers and bathrobes, branded toiletries "RITUALS"; USB plug

GRIFID welcome gift on arrival

Capsules coffee machine (refilled daily)

Turn down service

Priority check-in and complimentary late check-out (upon request & upon availability) Evening entertainment: live music several times a week

Dedicated GRIFID guest relation to assist with planning vacation experience and booking reservations – dinner/spa treatment/private dinners

Free access to Fitness studio in Encanto Beach Medi SPA center (06:00 - 20:00)

RESTAURANTS, Part of ULTRA All Inclusive basis

MAIN RESTAURANT

Delicious food in a spacious restaurant with appealing interior design and a cozy open air terrace overlooking the sea.

- ✓ Breakfast 07:30 10:00 buffet
- ✓ Lunch 12:30 14:00 buffet
- ✓ Dinner 18:00 21:30 buffet
- ✓ Buffet breakfast, lunch and dinner
- ✓ Varied culinary delights offered via show cooking, carving, pizza and pasta stations; bakery corner, diet, salad and delicious culinary buffets
- ✓ Beverage buffet with mineral water, soft drinks, draft beer and country wine, coffee and tea
- ✓ Highchairs for children
- ✓ Culinary theme buffets -2 times per week
- ✓ Gala dinner once in 10 days
- ✓ No smoking indoors

Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.

SNACK RESTAURANT

Located right next to the promenade, just a few steps from the beach, with an open-air terrace overlooking the sea.

- ✓ Late breakfast 10:00 12:00 table service
- ✓ Afternoon snack 12:00 − 17:00
- ✓ Continental breakfast (warm dishes)

✓ Afternoon snack: pizza & pasta, sandwiches, fruits

ITALIAN A-LA-CARTE RESTAURANT "FURNA-TA"

Open air restaurant offers culinary trip to Italy during the holiday

- ✓ Dinner 18:30 21:30
- ✓ Capacity: 58 seats outside on the terrace
- \checkmark A la carte service
- ✓ Beverages mineral water, soft drinks, coffee, draft beer, country wine and coffee
- ✓ Baby & Children menu

<u>Advanced reservation required for dinner and included with minimum stay required</u> Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.

A LA CARTE FINE DINING SPOTS

Dinner 18:30 – 21:30

A la carte dining options for dinner in lovely decorated food areas and cozy and styling sittings: Bulgarian restaurant "Karmare" offers traditional cuisine

European & Asian restaurant

Beverages - mineral water, soft drinks, coffee, beer and country wine

Baby & Children menu

Advanced reservation required for dinner

Included with minimum stay required

Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.

SOCIAL TABLE "SOFRA"

✓ Cozy corner with morning buffet of cold, healthy snacks that transforms into a lemonade station throughout the day.

Cold breakfast with healthy selection 10:00 - 12:00

✓ Selection of lemonades 10:00-17:00

OPEN AIR SKY BAR & RESTAURANT "PAGUR"

The atmosphere of fresh air, height and open skies, coupled with exceptional views, never fails to inspire. Fine selection of delicious cuisine to make you feel happy.

(Concept area 16+) a la carte service

- ✓ Late breakfast 10:00 12:00
- ✓ Light lunch/Snack 12:00 17:00
- ✓ Dinner 18:30 21:30
- ✓ Bar 10:00 23:00
- ✓ Open during the day ONLY for guests accommodated in GRIFID concept rooms (16+)
- ✓ Outdoor sitting area
- ✓ Beverages mineral water, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer, wine (country)

Free of charge dinner for the guests, booked Concept rooms, advance reservation is required

GRIFID DINE Around Program

Valid for stays of at least 4 nights.

True culinary journey around the world provided by GRIFID with no match on the Bulgarian Black Sea Coast!

A diverse and complimentary choice of a la carte restaurants with variety of cuisine types for our guests: Molecular Cuisine (1* stay), Fish and Rodizio, Italian, Bulgarian, Asian and European cuisine at Hotel Vistamar, Bolero and Metropol (16+).

Romantic Dinner at the beach in front of GRIFID Metropol – reservation required and with surcharge.

BARS, Bars - part of ULTRA All Inclusive basis

LOBBY BAR

17:00 - 09:00 waiter service

24 HOURS ULTRA All-Inclusive offer features local and imported alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draught beer, mineral water Smoking is not allowed

Midnight snack 23:30 - 00:30

POOL BAR

09:00 - 23:00 bar service ULTRA All-Inclusive offer features mineral water, local and imported alcoholic drinks, nonalcoholic beverages, refreshing cocktails, coffee and tea, draft beer Ice cream

BEACH BAR

10:00 - 17:00 bar service In high season 09:00 – 18:00 ULTRA All-Inclusive offer features local alcoholic drinks, non-alcoholic beverages, refreshing cocktails, coffee and tea, draft beer and mineral water

COFFEE & PASTRY SHOP

Start the day fresh with a tasty coffee or a steamy cappuccino and homemade sweets. A new menu with cold coffee drinks and delicious milk shakes. 09:00 - 17:00 bar service

ULTRA All Inclusive offer features mineral water, local and imported alcoholic drinks, nonalcoholic beverages, refreshing cocktails, coffee and tea, ice coffees, milk shakes, draft beer and country wine

Smoking is not allowed

SWIMMING POOLS AND WELLNESS CEENTER

OUTDOOR POOL

09:00 - 18:00

- \checkmark Sun terraces by the pools
- ✓ Complimentary sun lounges, parasols and towels
- ✓ Life guard service provided

INDOOR POOL

09:00 - 18:00

- ✓ Heated
 - ✓ Complimentary Jaccuzzi
 - ✓ Complimentary lounges and towels
 - ✓ Life guard service provided

INFINITY POOL ADULTS ONLY 16+

09:00 - 18:00

Exclusively accessible ONLY by guests of GRIFID concept rooms

- ✓ Complimentary sun lounges, parasols, pool towels
- \checkmark Sun terrace by the pool
- ✓ Special selected music compilation
- ✓ Cabanas
- ✓ Life guard service provided

Beach services included.

- ✓ One parasol and two sun beds per room on the beach upon availability (only full paying customers)!
- ✓ Children, accommodated free of charge, do not receive the above services!

GRIFID AQUA PARK in Aqua Club Hotel Bolero with total area of 8000 sq. m. is available free of charge for all GRIFID Vistamar guests. Located right next to the hotel, with its two sections: for adults and for children, each one consisting of 3 slides the GRIFID Aqua Park offers the fun of over 400 m. of thrilling riding experience. Operating from June till September, weather permitted. There are height requirements for the access of adults' aqua park section – minimum of 1.40 m. The slides:

- ✓ The PIPEline[™] a classic thriller designed with over 168 m. of alternating tunnels and high-speed open flume sections
- ✓ The TOPSY-TURVY[™] (Tornado Slide) 3 open funnels oscillate the rider several times before dropping them back into the ride and onto the next funnel. A combination of over 158m. of dark tunnels and high-speed open flume sections. A slide with no match in Europe
- ✓ The BulletBOWL[™] with a steep (over 12 m. drop), tunneled in-run (88 m. of tunnels) and compact tubing bowl, provides a truly unparalleled centrifugal experience

WELLNESS AND RELAX

Wellness and Relax center offers perfect combination of relaxing and revitalizing treatments and temptations, sophisticated atmosphere and professional staff.

09:00 - 18:00

All treatments, including sauna, steam bath, Beauty salon are additionally charged!

- \checkmark Steam bath, sauna, hot stone massage
- ✓ Relax zone
- ✓ Boutique massage oils, fragrances and other body products
- ✓ Hairdresser, manicure and pedicure
- ✓ Massage rooms; Facial and body treatments and range of spa treatments
- ✓ Body and face cosmetic

SPORT & ANIMATION ACTIVITIES

WELL FIT ZONE

Professional animation team takes care of the pleasant stay at GRIFID Hotel Vistamar.

- Outdoor activities: Gymnastics, Aerobics, Adventure walk, Nordic walk, Tae-Bo, Yoga
 Multipurpose playground in GRIFID Club Hotel Bolero for basketball and volleyball,
- football and tennis (floodlit court, free of charge, reservation required), Foot tennis
- ✓ Table tennis
- ✓ Aqua gym, Aqua Jogging, Water polo
- ✓ Gym
- ✓ Darts

 \checkmark French bowls

 \checkmark Bicycle tours

Evening shows – daily

GRIFID MINI CLUB WITH DAYTIME ENTERTAINMENT PROGRAM FOR CHILDREN:

10:00 - 12:30

15:00 - 17:30

- For children aged 4 to 12 years
 Mini disco every day
 Children's show once in 2 weeks
 Theme days and activities
- GRIFID Mascot Griffi the new joyful friend of all children
 Complimentary use of GRIFID Children's Aqua Park