

## **GRIFID CLUB ARABELLA GOLDEN SANDS**

### **Location**

A family-friendly hotel with a club atmosphere, where parents and children feel right at home. The little ones can have fun in the Mini Club, while the teens can play in the new Teen Zone. Indulge yourself on the beach during the day and enjoy culinary delights in one of the 3 à la carte restaurants in the evening.

An oasis in the heart of the seaside resort Golden Sands, the hotel has numerous awards and its club character offers a high quality Ultra All-Inclusive holiday for the entire family. It is popular with its culinary diversity, sports opportunities, fun activities for children and adults, excellent service and pleasant ambience.

### **Highlights and new services**

- ✓ Well-known club hotel with professional entertainment
- ✓ **NEW:** Dedicated teen social room reserved only for teens, accompanied by GRIFID animators. Teen area (13-16 years), with supervision according to age, free-time program and sports activities.
- ✓ Free access to GRIFID Bolero Aqua Park with shuttle service from June till September.
- ✓ Sunbeds and umbrellas on the beach (upon availability).
- ✓ Homemade sweets and cakes in a cosy outdoor pastry corner under the shade of the trees.
- ✓ Stay 4 nights or more and enjoy free a la carte dining at A la carte restaurants.
- ✓ Culinary variety in 3 a la carte restaurants serving the all-time favorite Italian, Asian and our traditional delicacies.
- ✓ Advance reservation is required.
- ✓ Gala dinner! On these evenings, you'll see the restaurant transformed with an explosion of decorations, signature menus and specialty cocktails. There's music to keep you entertained and a heightened sense of celebration throughout the hotel. (every 10 days).
- ✓ Themed BBQ parties (July - August).
- ✓ **NEW:** Enriching in-room amenities with tea/coffee making facilities in all room types
- ✓ Certificated by Travelife.
- ✓ Program for guests with allergies: special menus for the most common food allergies (on request and after prior notification at the time of booking).

### **Young Children enjoying holiday treated as Special Guests:**

Baby and kids' menu in a la carte restaurants.

**New:** Baby buffet (milk, purees, cereals, baby milk).

**New:** Sustainable activities in the children's own garden.

The Kids Club for ages 4 - 12 years old offers games and theme activities with professional animator every day. Mini disco every day and weekly cooking classes.

### **General information**

- ✓ ULTRA All-Inclusive basis.
- ✓ one main 8-storey building.
- ✓ 100 m from the beach.
- ✓ 15 km from Varna.
- ✓ 30 km from Varna Airport.
- ✓ 50 m from the center of Golden Sands resort.
- ✓ 50 m from the shopping center

- ✓ 500 m from a public bus station.
- ✓ Languages spoken in hotel: Bulgarian, English, German, French, Russian.
- ✓ 24-hours reception & 24 hours security.
- ✓ Guest Relation services - taking care of all little details that matter for your stay.
- ✓ Main restaurant, 3 a-la-carte restaurants (Asian, Bulgarian, Italian), Snack restaurant. Coffee shop.
- ✓ Lobby bar, Pool bar, Night bar (bar salon) offers a variety of local and international alcoholic and non-alcoholic beverages.
- ✓ Facilities in public areas are wheelchair accessible (except for the beach location).
- ✓ Parking - limited and against charge.
- ✓ GRIFID Souvenir Shop.
- ✓ Free Wi-Fi connection in hotel lobby area and in the rooms.
- ✓ Taxi & Rent-a-car services.
- ✓ Laundry and ironing service - at a charge.
- ✓ Currency exchange.
- ✓ Doctor.
- ✓ Gym, Wellness & Relax center.
- ✓ Entertainment, sports activities and animation program for adults & children.
- ✓ GRIFID Aqua Park located in GRIFID Club Hotel Bolero and operating upon good weather conditions from June to September (consists of two entirely separated sections – kids' and adults' one; min. height of 1.40m is required for the adults' section due to safety reasons); free of charge and can be accessed by all hotel guests - transfer to and from Aqua Park is organized two times per day.
- ✓ Certificated by Travelife.

## ACCOMMODATION

- ✓ Check-in time - from 15:00h - starts with afternoon snack menu.
- ✓ Check-out time - until 11:00h - ends with late continental breakfast.
- ✓ 294 hotel premises with side sea or direct sea view.
- ✓ All rooms are with bathrooms with bathtub.
- ✓ Hairdryer and cosmetic mirror.
- ✓ International dialing phone.
- ✓ Central air conditioning system.
- ✓ Satellite TV.
- ✓ Free Wi-Fi connection.
- ✓ In-room safe (additional charge).
- ✓ Mini bar - free of charge, daily restocked (water, soft drinks, beer).
- ✓ All rooms are with carpet floor, except for some Junior suites which are with laminated floor.
- ✓ Tea & coffee facilities.
- ✓ Pillow menu & top mattress menu - upon request.
- ✓ Balcony.
- ✓ Baby cots - free of charge.

*Early check-in and late check-out depend on the availability of the hotel and are subject to additional payment.*

## ROOMS

**Deluxe room** - max. 2+1, 3+0; approx. 25 m<sup>2</sup>; side sea view.

**Deluxe room** - max. 2+1, 3+0; approx. 25 m<sup>2</sup>; sea view.

**Family room apartment** - max. 2+2, 3+1, approx. 55m<sup>2</sup>; sea view.

## EXTRA PAID SERVICES

- ✓ Parking lot – limited.

- ✓ Rent a car.
- ✓ Safe in the rooms.
- ✓ Spa treatments in the Wellness center.
- ✓ Services in the beauty salon.
- ✓ Wine selection in all restaurants.
- ✓ Baby sitter services (for children at least 4 years old).
- ✓ Baby buggies & baby phone (on request).
- ✓ Tennis lessons for children and adults, illumination of the tennis court.
- ✓ Billiards, Air hockey, Electronic mini football
- ✓ Bicycle (when not part of the animation bicycle tour).
- ✓ Transfer from and to Varna airport.

### **IMPORTANT INFORMATION**

- ✓ **Pets are not allowed**
- ✓ **Hotel reserves the right to change opening hours of the outlets, if necessary**
- ✓ Under Bulgarian legislation it is not allowed to smoke in the hotel lobby, restaurant, bars and rooms (indoors).
- ✓ Sun bed reservation is not accepted. Any unattended towels are removed from the pool and beach staff.
- ✓ Food and beverages cannot be taken out of the restaurants due to Public and HACCP regulations.

### **Restaurants, Part of ULTRA All Inclusive basis**

- ✓ **ARABELLA MAIN RESTAURANT**  
Breakfast 07:30 - 10:00 buffet.
- ✓ Lunch 12:30 - 14:00 buffet.
- ✓ Dinner 18:00 - 21:30 buffet.
- ✓ Capacity: 250 indoor seats and 90 outdoor seats (on the terrace).
- ✓ Buffet breakfast, lunch and dinner.
- ✓ Varied culinary delights offered; show cooking, carving, pizza and pasta stations; diet, salad and delicious pastry buffets.
- ✓ Baby buffet (milk, purees, cereals, baby milk).
- ✓ Beverage buffet with mineral water, soft drinks, draft beer and country wine.
- ✓ Highchairs for children.
- ✓ Culinary theme buffets - 2 times per week.
- ✓ Gala dinner - once in 10 days.
- ✓ Non-smoking indoor area.

***Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.***

- ✓ **SNACK RESTAURANT**  
Situated in the zone of the quiet outdoor swimming pool, outside the main building.  
Offers meals in the welcoming outdoor and sunny terrace.  
Continental breakfast 10:00 - 12:00 table service
- ✓ Lunch 12:00 - 15:00 buffet
- ✓ Afternoon Snack 15:00 - 17:00 buffet
- ✓ Capacity: 100 seats
- ✓ Depending on the certain hour the offer includes great variety of tasty snacks: sandwiches, hot dogs, Pizza, dönners, burgers, pancakes, salads or fruits;
- ✓ Beverage buffet with mineral water, soft drinks, coffee, local draft beer.

### **BULGARIAN A-LA-CARTE RESTAURANT “HORO”**

Discover the local ingredients and traditional flavors!

- ✓ 18:30 - 21:30 a la carte service
- ✓ Capacity: 56 seats

- ✓ A la carte service and traditional Bulgarian menu for dinner
- ✓ Beverages - mineral water, soft drinks, local draft beer and country wine
- ✓ Baby & Children's menu & highchairs
- ✓ Advance reservation required
- ✓ Smoking indoor is not allowed

***Included with minimum stay required***

***Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.***

### **ASIAN A-LA-CARTE RESTAURANT "HANAMI"**

Theme a-la-carte restaurant dedicated to Asian cuisine with modern designer decoration and furnishing, own style and charm.

- ✓ Dinner 18:30 - 21:30 a la carte service
- ✓ Capacity: 60 seats
- ✓ Selection of Asian culinary specialties, delivered by attentive service
- ✓ Beverages - mineral water, soft drinks, local draft beer and country wine
- ✓ Children's menu & highchairs
- ✓ Advance reservation required
- ✓ Smoking is not allowed

***Included with minimum stay required***

***Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.***

### **ITALIAN A-LA- CARTE RESTAURANT "PREGO"**

The restaurant offers culinary trip to Italy during the holiday with its elegant white salon and open-air terrace overlooking the pool and the outdoor stage of the hotel.

- ✓ Dinner 18:30 - 21:30 a-la-carte service
- ✓ Capacity: 60 indoor seats and 28 outdoor ones (on the terrace)
- ✓ A-la-carte service with variety of selected specialties from the Italian cuisine, pizza and home-made pasta
- ✓ Beverages - mineral water, soft drinks, local draft beer and country wine
- ✓ Baby & Children's menu & highchairs
- ✓ Advance reservation required
- ✓ Smoking indoor is not allowed

***Included with minimum stay required***

***Dress code for dinner smart casual: shorts are permitted except swimming trunks, beach attire, flip flops and sleeveless shirts.***

### **BARS, Part of ULTRA All Inclusive basis**

#### **LOBBY BAR**

"Two face" bar delivering beverages to the pool terrace and the elegant salon of the lobby bar.

10:00 - 23:00

- ✓ Capacity: 140 seats indoor and 70 outdoor on the terrace
- ✓ Smoking indoor is not allowed
- ✓ Ultra All-Inclusive offer features mineral water, international and local alcoholic beverages, non-alcoholic beverages and refreshing cocktails, coffee and tea, draft beer and country wine
- ✓ **Bar service**

#### **BAR SALON**

Spacious hall with its own character and atmosphere. The perfect venue for evening entertainment programs and shows.

22:00 - 01:00

### **GRIFID COFFEE SHOP\***

- ✓ The ideal place for a coffee break!

- ✓ Open air, green area, close to the swimming pool.
- ✓ Cozy corner in the shade for a cup of coffee and homemade sweets!
- ✓ 10:00 - 12:00
- ✓ 14:30 - 17:00

*\*Ultra All-Inclusive offer features cakes, cookies, crème, tartlets, ice cream, mineral water, non-alcoholic beverages, coffee and tea.*

## **SWIMMING POOLS**

### **OUTDOOR POOLS**

08:00 - 18:00

- ✓ **2 outdoor pools** with over 500 sq. m. in total; depth - between 90 and 150 cm
- ✓ Complimentary whirlpool integrated into the main pool
- ✓ Children's section with water slide integrated into the main pool; depth 60 cm
- ✓ Sun terraces by the pools
- ✓ Complimentary sun lounges, parasols and towels
- ✓ Life guard service provided

### **INDOOR POOL**

09:00 - 18:00

- ✓ Classic pool; dimensions: W 7.00 m/ L 22.00 m.
- ✓ Heated
- ✓ Complimentary sun lounges and towels
- ✓ Life guard service provided

### **BEACH SERVICES INCLUDED**

- ✓ One parasol and two sun beds (with mattresses) per room on the beach, upon availability (only for full paying customers)
- ✓ Children, accommodated free of charge, do not receive the above services!

**GRIFID Aqua Park in GRIFID Club Hotel Bolero** with total area of 8000 sq. m. is available free of charge for all GRIFID Arabella guests. With its two sections: for adults and for children, each one consisting of 3 slides the GRIFID Aqua Park offers the fun of over 400 m. of thrilling riding experience.

Operating from June till September, weather permitted. There are height requirements for the access of adults' aqua park section – minimum of 1.40 m. The slides:

- ✓ The PIPEline™ - a classic thriller designed with over 168 m. of alternating tunnels and high-speed open flume sections
- ✓ The TOPSY-TURVY™ (Tornado Slide) - 3 open funnels oscillate the rider several times before dropping them back into the ride and onto the next funnel. A combination of over 158m. of dark tunnels and high-speed open flume sections. A slide with no match in Europe
- ✓ The BulletBOWL™ – with a steep (over 12 m. drop), tunneled in-run (88 m. of tunnels) and compact tubing bowl, provides a truly unparalleled centrifugal experience

Changing rooms and safe deposit box available free of charge

## **WELLNESS & RELAX**

Wellness Relax center Arabella offers the perfect combination of relaxing and revitalizing SPA temptations.

08:00 - 18:00

*All treatments, sauna, hammam, services in the beauty salon are additionally charged!*

- ✓ Hammam with steam bath, sauna, hydro massage bath
- ✓ Relax zone
- ✓ Boutique - massage oils, fragrances and other body products
- ✓ Hairdresser, manicure and pedicure

- ✓ Massage rooms;
- ✓ Facial and body treatments and a range of spa treatments

## **SPORT & ANIMATION ACTIVITIES**

### **FIT & FUN ZONE**

The zone is situated on the 8th floor and offers outstanding panorama sea view

08:00 - 21:00

- ✓ Fitness room with professional equipment by Technogym
- ✓ Air conditioning
- ✓ Free access for all hotel guests
- ✓ Billiards, air hockey, electronic mini football (additional charge)

### **WELL FIT ZONE**

Open air for the following activities:

- ✓ Gymnastics, Aerobics, Anti-stress gymnastics, Adventure walk, Pilates, Tae-Bo, Zumba, Nordic walk, Hot Iron, Back Fit, Fitball, Relaxing beach walk, Yoga
- ✓ Multipurpose playground for basketball, tennis (floodlit court), volleyball, football, foot tennis, table tennis
- ✓ Kid's own garden
- ✓ Shuffle board
- ✓ Aqua gym, Aqua Jogging, Water polo
- ✓ Darts
- ✓ French bowls
- ✓ Bicycle tours
- ✓ Air riffle shooting
- ✓ Evening shows – daily
- ✓ Theme BBQ evenings (July- August)
- ✓ Disco
- ✓ Animation program for teenagers (from 13 to 17 years old) with different sports activities

### **GRIFID MINI CLUB**

Every day entertainment program for children

10:00 - 12:30

15:00 - 17:30

For children aged from 4 to 12 years

Mini disco - every day

Children's show once in 2 weeks

Theme days and activities

### **GRIFID TEEN ZONE**

**Dedicated teen social roomy reserved only for teens, accompanied by GRIFID animators.**

19:00 – 22:00

Play station games, Mini soccer, table games thematic parties

### **MICE**

GRIFID Club Hotel Arabella provides one meeting room with capacity of 40 seats

Coffee breaks, audio-visual equipment, flipcharts – price included; services like welcome cocktails and official dinners - at extra charge.