

# Concept Highlights

## Certificates

- Tourism Management Certificate by the Ministry of Tourism (5-star)
- Blue Flag (2005-2019)

## Front Office

- Check-in : 14:00
- Check-out : 12:00
- Early Check-in Fee : 5 €/per person (subject to room availability)
- Late Check-out Fee: 5 €/hourly (subject to room availability)

## Open Buffet

All open buffet offers take place in the Main Restaurant.

- Breakfast : 07:30 – 09:00
- Late Breakfast : 09:30 – 10:00 (Limited menu)
- Lunch : 12:30 – 14:00
- Dinner : 18:30 – 20:30
- Late Night Snack : 00:30 – 03:00 (Breakfast, soup, cold appetizers)

Rules:

- To maintain a hygienic environment we ask you not to enter the restaurant without shirt or with swimming suit.

## A la Carte Restaurant

For every 7 nights of reservation our guest may receive one free a la carte restaurant dining. A la carte dining is subject to availability. Please, make your reservation at the front desk at least one day ahead of your a la carte use.

- Akdeniz a la carte : Fish
- Ottoman a la carte: Meat

Rules:

- Each guest has the option to dine at an a la carte restaurant once a week free of charge. If requested additional uses will be subject to extra charge.
- The a la carte restaurant program can be obtained from the front office or guest relations
- A reservation must be entered with the front office at least one day prior to dining at an a la carte restaurant
- Complimentary a la carte offerings can not be transferred or accumulated

## Room Service

Our guests can take advantage of our room service between **07:00 – 24:00** hours. Room service is subject to extra charge. The room service menu is available in your room. Please, call front desk to place your order.

## Bars

Beverage services will be provided at the following locations:

- Pool Bar : 10:00 – 24:00
- Lobby Bar : 24 hours
- Beach Bar : 10:00 – 18:00

As part of our ultra all-inclusive services the following beverages are provided free of charge:

- Beer on tap
- Local distilled beverages (Rakı, Gin, Vodka, Whisky, Rom, Tequila)
- Soft drinks (Cola, Fanta, Sprite)
- Hot non-alcoholic beverages (tea, herbal tea, Turkish coffee, filter coffee)
- Fruit juices from concentrate
- Non-alcoholic cocktails
- Alcoholic punch mixes

The following extra beverage offers are also available at our bars for a fee:

- Special brand beverages (Mariachi, JW Black Label, Yeni Rakı, v.b.)
- Cocktails prepared with special brand beverages
- Smoothies
- Special coffee (cold brewed coffee, Irish Coffee, v.b.)
- Cocktails prepared with imported drinks
- Champagne
- Fresh squeezed fruit juices

## Snacking

During your stay you can enjoy various snacking offerings free of charge:

- Tea Hour : 16:00 – 17:00 (cake and cookie offerings)
- Icecream stand : 16:30 – 17:30 (free package ice cream )
- Turkish Flat Bread : 11:00 – 16:00 (assortment of flat bread offerings)
- Beach Shack: 12:00 – 16:00 (pastas,fast food offerings)

## Rooms

All our guests rooms feature the following amenities.

- LCD TV
- Satellite TV
- WiFi
- Minibar fridge
- Shower
- Balcony
- RFID Door
- Split A/C
- Hair drier
- Safe

The following services in guest rooms are provided free of charge:

- Safe
- One big bottle of drinking water (restocked daily)

If requested, the minibar fridge in the room can be filled with selected snacks, alcoholic and non-alcoholic beverages. A list of available items can be found in the minibar menu. These items are subject to extra charge. Please, inform the front office of your request.

The A/C in the room runs only if the room key is inserted into the energy saver slot by the door and the balcony door is shut closed.

It is prohibited to take all-inclusive food and beverage offerings from general areas into guest rooms. If caught, a 10€ extra cleaning fee will be charged to the room.

## Housekeeping

- Rooms are cleaned daily, 7 days a week
- Bed sheets are replaced every two days
- Only those towels left on the bed are replaced
- White towels in guest rooms are for room use only. Any white towel that is found in general areas will be collected by the hotel staff
- If rooms towels are determined to be missing the room will be charged 10€ for each missing towel
- Those rooms with DND sign posted will not receive cleaning services
- If a room was not accessible for three (3) days in a row due to posted DND sign housekeeping will enter and check the room

- If any furnishing in a room (furniture, textile, electronics, etc.) found to be damaged without the possibility of recovery, the room folio will be charged a replacement fee for the damaged product.

## **Pools and the Beach**

The following beach and the pools are available for our guests:

- Outdoor Pool : 07:00 – 18:00 (not heated)
- Indoor Pool : 10:00 – 18:00 (not heated)
- Beach : 07:00 – 18:30
- Waterslide :11:30-12:30/15:00-17:00

Life guard hours may be different than hours of these facilities

You can obtain complimentary beach towels for use at the pool, beach and spa:

- Towels are distributed between 10:00-12:00 and 16:00-18:00 hours at the spa center and at the mobile towel stand
- You will need a towel card to obtain a beach towel. These cards can be found at the front desk.
- For each missing towel a 10 € replacement fee is charged.

## **Entertainment**

Our rich entertainment program includes the following activities:

- Kid's Disco : 21:00 – 21:30
- Night Show : 21:30 – 23:00
- Disco Tour : 21:00 – 24:00 (subject to extra charge)
- Kid's Club : 10:00-12:00 /14:30-17:00
- Daily games:
  - Air rifle
  - Beach volleyball
  - Dart
  - Survivor team race (once a week, weather permitting)
  - Backgammon, okey and card games

In addition to the activities listed above our guests can enjoy the following services:

- Water sports (subject to extra charge)
- Bicycle rental (subject to extra charge)

## **Spa Center**

You can find a rich assortment of competitively priced massage and relaxation programs at our conveniently located spa center. The following facilities and services are available at the spa center:

- Classical Turkish Bath
- Finnish sauna (free of charge during posted hours)
- Steam room (free of charge during posted hours)
- Jakuzzi (subject to extra charge)
- Massage services for singles and couples (subject to extra charge)

## **Transportation**

Located on D.400 highway Drita Hotel is conveniently accessible by car. Nearby public transportation centers are the following:

- Antalya International Airport (AYT) : 140km
- Gazipaşa International Airport (GZP) : 25km
- Alanya Bus Terminal : 14km

## **General Information**

\*World famous affectionate Alanya cats and their kittens are fixtures of the gardens at Drita Hotel. You can encounter and enjoy our four legged furry friends during your stay with us. If you have any cat allergy or phobia we ask you to take this information into account when considering Drita Hotel for your vacation.

\*Lobby and restaurant are not entered with wet or swimsuit