

ALUA HELIOS BAY HOTEL 4*, OBZOR

Location

ALUA Helios Bay is a beachfront hotel, located 500 m to the centre of Obzor, 50 m from shops, 60 km from Burgas airport, 34km from Sunny Beach., 37km from Nessebar.

Facilities

7-storey building on the beachfront, lifts, 318 rooms, 4 restaurants, 5 bars, 2 outdoor swimming pools and 1 indoor with child section, Wellness area, fitness, “Astro Club” (activities and games), children’s playground, currency exchange, high-speed Wi-Fi.

Board: All Inclusive

Accommodation

Check in time: 15:00 p.m.

Check out time: 11:00 a.m.

31 Double XS Sea view rooms: (max 2+0), approx. 20 sq.m., 2 twin beds or 1 double bed

75 Double Sea view rooms: (max 2+1/3+0), approx. 25 sq.m., 2 twin beds or 1 double bed, extra bed (single sofa - bed)

16 Double Superior Park view rooms: (max 2+2/3+1), approx. 30sq. m., 2 twin beds or 1 double bed. Sitting area with sofa bed (2 steps between levels), 1 single sofa bed.

82 Double Superior Sea View rooms: (max 2+2/3+1), approx. 30sq. m., 2 twin beds or 1 double bed. Sitting area with sofa bed (2 steps between levels), 1 double sofa bed.

19 Family Sea view rooms: (min.3+0/ max. 3+1/4+0), approx.55 sq.m., 2 rooms - 1 double bed and 2 twin beds.

All rooms have: central A/C, telephone, high-speed Wi-Fi, TV 32”, mini-fridge, in-room safe (additional charge), kettle with tea facilities, bathroom with shower, hairdryer, balcony, iron and ironing board (on request).

3 adapted rooms (Double Park View Room Category) – rooms located on the 1st living floor:

- Adapted rooms door width of Entrance, Bathroom, Balcony/Terrace is 90 cm.
- Fully adapted bathroom with shower, without thresholds, for easy entry. Enough wheelchair turning room.
- Support/grab rails in shower - Shower seat on request.
- Height of the basin is 82 cm - Height of the toilet is 42 cm.
- Lift available with door width 90 cm.

MY FAVOURITE CLUB

40 My Favorite Club Double Sea View (max. 2+1/3+0), approx..25 sq.m., 2 twin beds or one double bed and an extra bed (single sofa-bed)

42 My Favorite Club Double Superior Sea View (max.3+0/3+1), approx.30 sq.m., 1 double bed or twin beds, double sofa bed

All rooms “My Favorite Club” have: TV 32”, a bathroom with shower, hairdryer, extended bathroom toiletries, kettle with coffee and tea kit, capsule coffee machine, in-room safe free of charge, slippers, welcome minibar with soft drinks, bottle of water and beers, bottle of sparkling wine and welcome letter from the manager at check-in.

COMMON AREAS SERVICES

- Personalized check-in and check-out.
- Early check-in and late check-out, according to availability.
- Exclusive area in Terra Café for breakfast.
- Exclusive area and sunbeds in the main pool.

- Access to My Favorite Club Lounge.
- Wide range of snacks, sweets, fruit, coffee, teas and soft drinks throughout the day.

Children

Baby cot (free of charge), children's outdoor swimming pool, indoor pool with children's section, children's playground, "Astro club" kids club, animation.

Sports & Entertainment

Free of charge: 2 outdoor swimming pools (one of them for children), indoor pool with children's section, sun loungers, towels and parasols by the pools, sun terrace, fitness (08:30-20:00h). Daytime and evening animation for adults and children, live music shows and performances, aerobics and Aqua Gym, sports field for many different sport activities, Games, Indoor swimming pool, heated (depending on weather condition).

Payable: Wellness area (sauna, steam bath, hammam), hairdresser, beauty salon, massages, billiard, laundry service, medical service, rent-a-car, rent-a-bike.

***Note: The use of drones or devices flying or floating in or over the facilities of the hotel is completely prohibited, except in those cases in which it has been expressly authorized in writing by the Hotel Management.*

Pets are not allowed.

Parking – additional charge 15 BGN per day.

All locally paid taxes are subject to change at hotel's discretion.

ALUA Helios Bay All Inclusive 2025

RESTAURANTS

Terra Café | Breakfast 07:30 – 10:00 and lunch 12:30- 14:30 dinner 18:30 – 21:30

- International buffet and beautiful terrace with endless quality: options and skilful show cooking
- Selection of healthy and vegetarian dishes available
- Dress code: Casual

Mare Nubium | Dinner 19:00 – 21:30

- Open according to occupancy level
 - Local and international cuisines
 - A la carte service for the main courses
 - Buffet service for the starters
 - The most exclusive of our restaurants. Enjoy a pleasant dinner in an intimate and sophisticated atmosphere.
 - Dress code: Formal
- (*) Booking required through the APP.

Kentia Pool Club | 10:00 – 17:00

- Snacks offered during the day
- Buffet service for lunch in the informal atmosphere of the pool
- Dress code: Casual

Jojo | Dinner 19:00 – 21:30

- Open according to occupancy level

- Asian cuisine
 - Buffet service for the starters
 - À la carte service for the main courses
 - Dress code: Formal
- (*) Booking required through the APP

BARS

Fresco Pool Bar | 10:00 - 18:00

- Drinks, cocktails, coffee and tea by the pool
- Dress code: Casual

Agua Bar | 16:00 – 23:00

- Lobby bar ideal to enjoy a coffee, your favourite drink or the most sophisticated of our cocktails.
- Dress code: Casual

Vertigo Sky Bar | 18:00 – 23:00

- Rooftop cocktail bar
- Dress code: Casual

Marcel Karaoke Club | 21:30 – 00:00

- Karaoke music lounge with drinks and cocktails
- Dress code: Casual

The Spot Night Club | 19:30 – 00:00

- Evening shows and entertainment
- Cocktails and beverages
- Dress code: Casual

My Favorite Club Lounge | 10:00 – 21:00

- Exclusive lounge with snacks and beverages for My Favorite Club guests.
- Dress code: Casual

(*) Additional cost may apply for some premium drinks and cocktails.

()Opening hours may vary depending on the season and occupancy. The opening of restaurants and bars can be carried out in shifts.*

DRESS CODES

Casual - Shorts (knee-length or pirate trousers), sneakers or sandals. Gentlemen cannot wear tank tops. Ladies must wear a piece of clothing that covers the swimsuit.

Smart Casual - Sneakers/ tennis shoes or dress sandals, dress shirts with short sleeves or shirts with collar. No sleeveless shirts or flip flops are allowed. Compulsory long trousers for men.

Formal - Smart trousers, collared shirts and dress shoes for gentlemen. Blouses, skirts or dresses and dress shoes for ladies.

FACILITIES & SERVICES HYATT APP

Hyatt App is a digital tool that connects associates and guests, brings our services closer to our guests' mobile phones, and enables us to offer a unique and unforgettable experience. It provides access to all hotel information, from service hours to restaurant menus, maps and event programmes. Furthermore, the chat feature allows guests to contact the hotel's reception from their mobile devices. Guests can also request any type of service, whether it be room service or amenities, or even reservations for a table in one of our restaurants. In turn, our associates can manage all of our guests'

requests from a single platform, reducing waiting times and queues and it enables greater control over what is happening in our facilities in real time.

Additionally, with our Hyatt App, we eliminate tons of paper, and achieve a faster and more efficient service management.

OTHER SERVICES

- Parking facilities*
- 24-hour reception
 - o Check-in: 15:00
 - o Check-out: 11:00
- Guest service
- 2 outdoor pools, one of them for children
- My Favorite Club Lounge and rooms
- Specialty restaurants
- Bars and restaurants
- Karaoke and night club
- Wellness facilities*
- Indoor pool with children section
- Gym
- Astro Club: MiniClub and Kids Club
- Children's playground
- Free Wi-Fi across the resort
- Laundry service*
- Medical services*
- Rent a car*

(*) Additional charge applies