

ALUA HELIOS BAY HOTEL 4*, OBZOR

Location

ALUA Helios Bay is a beachfront hotel, located 500 m to the centre of Obzor, 50 m from shops, 60 km from Burgas airport, 34km from Sunny Beach.

Facilities

Renovated in winter, 7-storey building on the beachfront, 4 lifts. Offers 318 rooms of different categories that adapt to the needs of each client. It is made up of numerous facilities that complete the offer of leisure, gastronomy, fun and sports. The enjoyment continues with 2 outdoor swimming pools and one indoor with child section, a wellness area with a wide variety of options so you can choose the one that best suits your wishes and needs, and a complete gym so you don't stop keeping fit. The hotel has 4 restaurants and 5 bars so you can enjoy a complete and varied gastronomic offer during your vacation. And for the little ones, the Astro Club will provide them with magical moments with activities and games that have been specially designed for them. We have the "My Favorite Club". Credit Card (Visa, Mastercard) Currency exchange in the hotel.

Board All Inclusive

Accommodation

Check in time: 15:00 p.m.

Check out time: 11:00 a.m.

31 Double XS Sea view rooms: (max 2+0), approx. 20 sq.m., 2 beds 110 x 200 cm or a double bed.

75 Double Sea view rooms: (max 3+0/2+1), approx. 25 sq.m., 2 beds 110 x 200 cm, some rooms with 1 bed 220 x 200 cm, 1 extra folding bed or 1 cot possible.

Double Superior 16 Park/82 Sea View rooms: (max 2+2/3+1), approx. 30sq. m., 2 beds 110 x 200 cm, some rooms with 1 bed 220 x 200 cm. Sitting area with sofa bed (2 steps between levels), 1 sofa bed or 2 cots possible.

19 Family Sea view rooms: (max. 3+1/4+0), approx. 55 sq.m., 2 single beds or 1 bed 220 x 200 cm and an extra bed or sofa bed.

All rooms have: telephone, central A/C, TV 32", mini-fridge, kettle with tea facilities, in-room safe (additional charge), bath room with shower, hairdryer. Balcony, most guest rooms are with sea views. High-speed Wi-Fi allows guests to stay connected with the best internet quality and signal.

3 adapted rooms (Double Park View Room Category) – rooms located on the 1st living floor:

- Adapted rooms door width of Entrance, Bathroom, Balcony/Terrace is 90 cm.
- Fully adapted bathroom with shower, without thresholds, for easy entry. Enough wheelchair turning room.
- Support/grab rails in shower - Shower seat on request.
- Height of the basin is 82 cm - Height of the toilet is 42 cm.
- Lift available with door width 90 cm.

MY FAVOURITE CLUB

40 My Favorite Club Double Sea View (max. 2+1/3+0), approx. 25 sq.m.

They offer a spacious bedroom that includes two twin beds or one double bed and an extra bed or sofa-bed. In addition to the facilities included in the standard rooms, these rooms offer capsule coffee machine, slippers, welcome minibar with soft drinks, water and beer, kettle with coffee and tea kit and safe, as well as a bathroom with shower, hairdryer and extended amenities specially selected. In addition, you will enjoy your own balcony furnished with table and chairs. It is the perfect place to relax with the sea as a backdrop.

42 My Favorite Club Double Superior Sea View (max. 2+2/3+1), approx. 30 sq.m.

They offer a spacious bedroom that includes double bed or twin beds, double sofa bed, TV, capsule coffee machine, slippers, welcome minibar with soft drinks, water and beer, kettle with coffee and tea kit and safe, as well as a bathroom with shower, hairdryer and extended amenities specially. In addition, you will enjoy your own balcony furnished with table and chairs. It is the perfect place to relax with the sea as a backdrop.

IN-ROOM SERVICES

Selection of the best rooms, TV 32", extended bathroom toiletries, kettle with coffee and tea kit, capsule coffee machine, in-room safe free of charge, slippers, welcome minibar with soft drinks, bottle of water and beers, bottle of sparkling wine and welcome letter from the manager at check-in.

COMMON AREAS SERVICES

- Personalized check-in and check-out.
- Early check-in and late check-out, according to availability.
- Exclusive area in Terra Café for breakfast.
- Exclusive area and sunbeds in the main pool.
- Access to My Favorite Club Lounge.
- Wide range of snacks, sweets, fruit, coffee, teas and soft drinks throughout the day.

Children

Baby cot (free of charge), children's outdoor swimming pool, indoor pool with children's section, children's playground, "Astro club" kids club, animation.

Sports & Entertainment

Free of charge: 2 outdoor swimming pools (600 sq.m.), sun loungers, towels and parasols by the pools, sun terrace, gym, volleyball, workout, aqua gym, multipurpose sports pitch.

Daytime animation for adults and children, evening program, Live music shows and performances, Aerobics and Aqua Gym, Sports field for many different sport activities, Games, Indoor swimming pool, heated (depending on weather condition).

***Note: The use of drones or devices flying or floating in or over the facilities of AMResorts hotels is completely prohibited, except in those cases in which it has been expressly authorized in writing by the Hotel Management.*

Payable: wellness facilities (sauna, steam bath, hammam), hairdresser, beauty salon, laundry service, medical service, rent-a-car, billiards.

Pets are not allowed.

Parking – additional charge

ALUA Helios Bay All Inclusive 2024

RESTAURANTS

Delight in a wide variety of local and international cuisine, whether a la carte, buffet style or enjoying snacks.

Terra Café | Breakfast 07:30 – 10:00 and lunch 12:30- 14:30 dinner 18:30 – 21:30

- International buffet and beautiful terrace with endless quality: options and skilful show cooking
- Selection of healthy and vegetarian dishes available
- [Dress code: Casual](#)

Mare Nubium | Dinner 19:00 – 21:30

- Open Wednesday to Friday
- Local and international cuisines

- A la carte service for the main courses
 - Buffet service for the starters
 - The most exclusive of our restaurants. Enjoy a pleasant dinner in an intimate and sophisticated atmosphere.
 - [Dress code: Formal](#)
- (*) Booking required through the APP.

Kentia Pool Club | 10:00 – 17:00

- Snacks offered during the day
- Buffet service for lunch in the informal atmosphere of the pool
- [Dress code: Casual](#)

Jojo | Dinner 19:00 – 21:30

- Open Sunday to Tuesday
 - Asian cuisine
 - Buffet service for the starters
 - À la carte service for the main courses
 - [Dress code: Formal](#)
- (*) Booking required through the APP

BARS

Complete offer of bars, where you can freshen up, relax to enjoy our cocktails and let yourself go with the flow.

Fresco Pool Bar | 10:00 - 18:00

- Drinks, cocktails, coffee and tea by the pool
- [Dress code: Casual](#)

Agua Bar | 16:00 – 23:00

- Lobby bar ideal to enjoy a coffee, your favourite drink or the most sophisticated of our cocktails.
- [Dress code: Casual](#)

Vertigo Sky Bar | 18:00 – 23:00

- Rooftop cocktail bar
- [Dress code: Casual](#)

Marcel Karaoke Club | 21:30 – 00:00

- Karaoke music lounge with drinks and cocktails
- [Dress code: Casual](#)

The Spot Night Club | 19:30 – 00:00

- Evening shows and entertainment
- Cocktails and beverages
- [Dress code: Casual](#)

My Favorite Club Lounge | 10:00 – 21:00

- Exclusive lounge with snacks and beverages for My Favorite Club guests.
- [Dress code: Casual](#)

(*) Hours may vary depending on season and occupancy. The opening of restaurants and bars may be on a rotational basis.

(*) Additional cost may apply for some premium drinks and cocktails.

(*) Opening hours may vary depending on the season and occupancy. The opening of restaurants and bars can be carried out in shifts.

DRESS CODES

Casual - Shorts (knee-length or pirate trousers), sneakers or sandals. Gentlemen cannot wear tank tops. Ladies must wear a piece of clothing that covers the swimsuit.

Smart Casual - Sneakers/ tennis shoes or dress sandals, dress shirts with short sleeves or shirts with collar. No sleeveless shirts or flip flops are allowed. Compulsory long trousers for men.

Formal - Smart trousers, collared shirts and dress shoes for gentlemen. Blouses, skirts or dresses and dress shoes for ladies.

FACILITIES & SERVICES HYATT APP

Hyatt App is a digital tool that connects associates and guests, brings our services closer to our guests' mobile phones, and enables us to offer a unique and unforgettable experience. It provides access to all hotel information, from service hours to restaurant menus, maps and event programmes. Furthermore, the chat feature allows guests to contact the hotel's reception from their mobile devices. Guests can also request any type of service, whether it be room service or amenities, or even reservations for a table in one of our restaurants. In turn, our associates can manage all of our guests' requests from a single platform, reducing waiting times and queues and it enables greater control over what is happening in our facilities in real time.

Additionally, with our Hyatt App, we eliminate tons of paper, and achieve a faster and more efficient service management.

OTHER SERVICES

- Parking facilities*
- 24-hour reception
 - o Check-in: 15:00
 - o Check-out: 11:00
- Guest service
- 2 outdoor pools
- My Favorite Club Lounge and rooms
- Specialty restaurants
- Bars and restaurants
- Karaoke and night club
- Wellness facilities*
- Indoor pool
- Gym
- Astro Club: MiniClub and Kids Club
- Children's playground
- Free Wi-Fi across the resort
- Laundry service*
- Medical services*
- Rent a car*

() Additional charge applies*