



## ALL INCULICIVE CONCEPT 2018

<b>All Inclusive</b>	The All Inclusive system will operate between <b>07:30-00:00</b> in limited bar and food Outlets.
<b>Foods</b>	Food varieties in limited bar and food outlets between <b>07:30 - 00:30</b> .
<b>Beverages</b>	Beverages varieties in limited bar and food outlets between <b>10:00 - 00:00</b> . <u><b>After 00:00, all drinks are extra.</b></u>
<b>Minibar</b>	Water in minibar is always regularly filled whenever emptied. (2 bottles of 0,5 lt. water daily)
<b>Pool Table</b>	You may have the Pool table cue and the balls from reception with a deposit.
<b>Table Tennis</b>	You may have the Table Tennis rackets and the balls from Animation Team with a deposit.
<b>Sauna And Turkish Bath</b>	Sauna and Turkish Bath is open between <b>09:00 - 19:00</b> free of charge.
<b>Fitness Center</b>	Fitness Center can be used between the hours of <b>09:00 – 12:00</b> and <b>14:00 – 19:00</b> . Responsibility for use an equipment in the fitness center belong to the user. Guests who are under 18 years old can use the fitness center with their parents.
<b>Mini Club</b>	Teddy Club is in service between the hours of <b>10:00 – 12:00</b> and <b>15:00 – 17:00</b> for the ages between 04 – 12 . <b>(Mini Club serves only in the high season)</b>
<b>Beach Towels</b>	You may have the colorful beach towels by giving your towel cards to the pool staff <b>between 09:00 – 11:00</b> . However, you may take your towel cards back by giving the dirty towels to same staff. Please do not forget to give back your towel cards to the reception when you are checking out.
<b>Swimming Pool</b>	Our hotel has one swimming pool for adults and a separate swimming pool for children. Pool is open until 19:30. Using the pool after 19:30 is dangers for your health because of disinfection.
<b>Chaise Lounges</b>	You can use the Chaise lounges free of charge at the pool area. <b>Please do not put your towels on the chaise lounges for reservation before 08:00. Otherwise, your towels are taken away by staff and Hotel manegement does not take responsibility for your lost property.</b>
<b>Trustworthy Safe</b>	<b>The hotel manegement is not responsible for loss of valuable possesions or the cash in their rooms. Please use the safe deposite which are free of charge.</b>
<b>Animation</b>	By the pool between <b>10:00 ve 17:00</b> , at night mini disco , sketches and kind of games.
<b>Room Care</b>	<b>You may call to reception for any defects, care, and repair for your room.</b> <b><u>FOOD (SELF SERVICE)</u></b>
<b>Breakfast</b>	Open Buffet Breakfast is served in the main restaurant between <b>07:30 – 10:00</b> .
<b>Late Breakfast</b>	Continental breakfast for the ones who have missed breakfast time in main restaurant between <b>10:00 – 11:00</b> .
<b>Lunch</b>	You may try various meals for lunch in main restaurant between <b>12:30 – 14:00</b> .
<b>Snack Bar</b>	Delicious tastes from Snack and Italian Restaurant between <b>12:00 – 16:00</b> .
<b>Tea Time</b>	Different sorts of cakes and cookies everyday; served with tea and coffee. Service place is Snack Bar between <b>17:00 – 18:00</b> .
<b>Dinner</b>	Open Buffet dinner is served in main restaurant between <b>19:30 – 21:30</b> . And dinner times can change according to the sunset. (19:00 – 21:00)
<b>Night Appetizer</b>	Soup of the day is serving in main restaurant between <b>23:30 – 00:30</b> .



### **DRINKS (SELF SERVICE)**

**Pool Bar** It's near the pool; with **local** alcoholic and nonalcoholic drinks, **between 10:00 – 00:00**.

### **ON CHARGE SERVICES**

**For Your Guests** If you want friends or family that want to use the Imbat facilities, they can do this at a cost of **35 Euro** per person until 21:30. If they want to stay after 21:30, the cost will be Double.

**Room Key** If you lose your room key, we have to charge **10 Euros**,

**Towel Card** Loss of towel cards, you will be obliged to pay **10 Euro** per card.

**Late Check Out** Depending on availability at your check-out, you may have the opportunity to keep your room until your pick up time at the cost of **120 TL**. Please consult to reception for late check-out one day before.

### **WHAT IS NOT INCLUDED (EXTRAS)**

**Import Drinks** All kind of import drinks in the lobby, terrace and disco bar are an **Extra cost**.

**Telephone** National and international phone calls from your room are extra.

**Laundry** Dry Cleaning, Ironing and washing

**Massage** Massage, special health treatments

**Photos** All photos you have been taken

**Market** All shoppings from the market

**Rent A Car** Rent a car

**Health Services** Doctor and nursery services are extra

**NOTE:** ***Our Dearest Guests, we have tried to list all the important information that you will require during your holiday. Please note due to operational needs some of the hours and services are subject to change. The above information is correct at the time of printing.***

**All drinks and food are included within extra cost after 00:00 at night.**



## **HOTEL RULES**

- Check out time is 12:00 o'clock from your room. After that, you may put your luggage into concierge room where near reception.
- According to check out procedure, you are supposed to give back your room key, wrist band and towel card to the reception.
- Please inform reception one day before if you need a room extension or early check out
- Please report all defects to reception about your room.
- If you would like to have benefit from the laundry service, please use the plastic bags that is in your room. Your laundry is taken till 11:00 and next day they are handed over as cleaned and washed.
- Please do not use your white room towels at the beach or swimming pool.
- Please do not hang your laundry on the balcony
- Please keep your valuable things in the safe boxes in the room. (Safe Box use free of charge)
- Hotel management is not responsible for your lost objects in your room or other places within the hotel.
- Please do not drink the tap water in your room.
- Please do not change the channels on TV sets. The channels are set by the technicians.
- For your complains and suggestions, please inform us with our questionnaire forms in your room. You may put into the enquiry boxes.

## **RESTAURANTS AND BARS**

- You may have lunch with your bathing suits on only at the beach and snack bar but not in the restaurant.
- It is not acceptable to bring food to the rooms from the restaurants or bars.
- In main Restaurant

Breakfast	07:30 - 10:00
Late Breakfast	10:00 - 11:00
Lunch	12:30 - 14:00
Dinner	19:30 - 21:30 (19:00 – 21:00)
Snack Bar	12.00 – 16.00 ( <b>food</b> )
Pool Bar	10:00 - 00:00
Terrace Bar	21:00 - 00:00
Night Appetizer	23:30 – 00:30 ( <b>soup of the day – in</b>

**main restaurant )**

## **GENERAL RULES:**

- Pets are not allowed in hotel.
- Children under age of 12 should be accompanied by an adult in elevators.
- Please do not put your towels on the chaise lounges for reservation before 08:00. Otherwise, your towels are taken away by staff and Hotel management does not take responsibility for your lost property.
- Using the pool after 19:30 is dangerous for your health because of disinfection.